# Table of Contents

Table of Contents ........................................................................................................... 1

Security Warning ............................................................................................................. 3

Preface ............................................................................................................................. 4

Important safety instructions ........................................................................................... 5

1 Overview ......................................................................................................................... 6
   1.1 Product Introduction ................................................................................................. 6
   1.2 Key Features ............................................................................................................. 6
   1.3 Relevant Version ....................................................................................................... 8
   1.4 Icons Description ..................................................................................................... 9
   1.5 Common Operations ............................................................................................... 9

2 Device .............................................................................................................................. 11
   2.1 FN3104H/FN3109H ................................................................................................. 11
      2.1.1 Package Contents ............................................................................................. 11
      2.1.2 Installing the HDD .......................................................................................... 11
      2.1.3 Device Structure ............................................................................................. 13
      2.1.4 IR Remote Control Description(Only FN3104H) ............................................... 15
      2.1.5 Device Connection ......................................................................................... 16
   2.2 FN3004H .................................................................................................................. 17
      2.2.1 Package Contents ............................................................................................. 17
      2.2.2 Device Structure ............................................................................................. 18
      2.2.3 Device Connection ......................................................................................... 19
   2.3 USB Mouse Operation ............................................................................................ 20

3 GUI ................................................................................................................................. 22
   3.1 Login ......................................................................................................................... 22
   3.2 Setup Wizard ............................................................................................................ 22
      3.3 Shortcut Menu ..................................................................................................... 22
   3.4 Menu ......................................................................................................................... 25
<table>
<thead>
<tr>
<th>Section</th>
<th>Title</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.4.1</td>
<td>Adding Devices</td>
<td>26</td>
</tr>
<tr>
<td>3.4.2</td>
<td>Playback</td>
<td>30</td>
</tr>
<tr>
<td>3.4.3</td>
<td>Backup</td>
<td>32</td>
</tr>
<tr>
<td>3.4.4</td>
<td>Device Information</td>
<td>33</td>
</tr>
<tr>
<td>3.4.5</td>
<td>Settings</td>
<td>36</td>
</tr>
<tr>
<td>3.4.6</td>
<td>System</td>
<td>54</td>
</tr>
<tr>
<td>4.1</td>
<td>Instructions before Login</td>
<td>59</td>
</tr>
<tr>
<td>4.2</td>
<td>Login</td>
<td>59</td>
</tr>
<tr>
<td>4.3</td>
<td>Live Video</td>
<td>62</td>
</tr>
<tr>
<td>4.4</td>
<td>Parameter Configuration</td>
<td>65</td>
</tr>
<tr>
<td>4.4.1</td>
<td>Local Settings</td>
<td>66</td>
</tr>
<tr>
<td>4.4.2</td>
<td>Device Management</td>
<td>75</td>
</tr>
<tr>
<td>4.4.3</td>
<td>Service Configuration</td>
<td>78</td>
</tr>
<tr>
<td>4.4.4</td>
<td>User Management</td>
<td>90</td>
</tr>
<tr>
<td>4.4.5</td>
<td>System Management</td>
<td>91</td>
</tr>
<tr>
<td>4.5</td>
<td>Playback</td>
<td>94</td>
</tr>
<tr>
<td>5.1</td>
<td>HDD Capacity Calculation</td>
<td>96</td>
</tr>
<tr>
<td>5.2</td>
<td>Common operations</td>
<td>97</td>
</tr>
<tr>
<td>5.3</td>
<td>Specifications</td>
<td>102</td>
</tr>
<tr>
<td>5.4</td>
<td>List of Third-party list</td>
<td>107</td>
</tr>
<tr>
<td>5.5</td>
<td>FAQ</td>
<td>108</td>
</tr>
<tr>
<td>5.6</td>
<td>Glossary</td>
<td>110</td>
</tr>
<tr>
<td>5.7</td>
<td>CE &amp; FCC</td>
<td>111</td>
</tr>
<tr>
<td>5.8</td>
<td>WARRANTY</td>
<td>112</td>
</tr>
<tr>
<td>5.9</td>
<td>Obtaining Technical Support</td>
<td>115</td>
</tr>
</tbody>
</table>
Security Warning

Foscam cameras and NVRs require good security practices to safeguard your privacy. You should regularly change your camera or NVR password which is 8-10 numbers, letters, symbols combination.

You should update your camera or NVR regularly. Make sure your camera or NVR has the latest firmware installed for your specific model and better experience.
Preface

Welcome to use our product, Network Video Recorder. This document mainly focuses on the installation and configuration of NVR LAN application system. With high performance video, user-friendly GUI, and practical industrial designs. This series NVR is suitable for civil applications such as homes, stores, internet cafes, and small businesses in addition to mainstream security and surveillance applications.

Model

This manual is applicable to the models listed in the following information.

- NVR FN3104H
- NVR FN3004H
- NVR FN3109H

Default Settings

The NVR default administrator&password is admin&(blank).

Declaration

- The feature of product on this manual is just for reference. Please prevail in physical product.
- The manual provides multiple product models for reference. The specific operations are not listed one by one. Please follow the operations depending on the actual product.
- Because the actual environment may be discrepant, the actual values of some data may be different from the values provided in the manual. If there are any question or dispute, the final interpretation of FOSCAM prevails.
- If you do not follow the manual during operation, you will bear any loss caused thereof.
Important safety instructions

This chapter describes how to use the product properly so as to prevent danger and property loss. Be sure to follow the security instructions when operating this product.

Installation Environment

- Ensure device is installed in the well-ventilated, dust-free environment.
- It is recommended to use a voltage stabilizer for supply of power. If the power supply was unmatched, the device might work abnormally or stop working.
- Check that the voltage of the extra power supply is the same with the NVR’s requirement, and the ground connection is working properly.
- The distance between the NVR and other device or wall should be more than 6cm away to facilitate heat dissipation.

Precautions

- Please keep the device horizontally and avoid inclination or inversion.
- Don’t touch the power switch with wet hand or damp items to avoid shock.
- Do not splash liquid or metal filing on the NVR To avoid short-circuit fault or blaze.
- The NVR does not contain any storage device. Please install a hard disk or connect to storage device firstly. Otherwise, you cannot perform operations such as recording and playback.
- Please press power button to shut down the NVR instead cutting off the power directly to avoid to damaged the storage device.
- Do not take the device apart when it is operating(or connecting to power).
- Ensure power cable corresponds to the model of the NVR which produced by Foscam.
1 Overview

1.1 Product Introduction

The series of product series is a Network Video Recorder. This advanced product series receives a high quality video stream that is transmitted digitally by the IP Camera (IPC). The product can perform live video preview, recording, playback, remote access, and backup simultaneously.

1.2 Key Features

Network Monitoring

You can access the NVR system remotely through the browser on a PC or access the NVR system locally by using the display or monitor.

Multi-screen Preview

Multi-screen preview indicates that several pages are displayed on the screen of the monitor based on the same scale.

Recording

The NVR supports recording and storing video files on a Hard Disk Drive (HDD). Stored videos files can be queried or played back through Web or local GUI.

Recording can be classified into schedule recording, manual recording, and alarm recording from low priority to high priority. If recording of any two types is enabled at the same time, only the recording of a higher priority takes effect.

- Schedule Recording
  You can select the scheduled time segment to enable or disable recording.

- Manual Recording
  You can manual enable recording in the corresponding channel.

- Alarm Recording
  Alarm recording is classified into I/O alarm recording and motion detection recording.
    - I/O Alarm Recording (FN3004H does not supports this function)
After the external alarm function is enabled and the linkage recording channel is selected, I/O alarm recording is enabled when an external alarm is triggered in the trigger time segment.

- Motion Detection Recording
  After the motion detection function is enabled and recording is selected, motion detection recording is enabled when motion detection is triggered in the detection time segment and detection area.

**Note**
When NVR system time and IPC time are different, the NVR recording will based on the NVR system time.

**Playback**
You can play back video files stored in the HDD. Recording includes schedule recording, manual recording, and alarm recording. Single-screen playback and four-screen synchronous playback are supported. When display mode is 1080P, it only supports the single-screen playback.

**Alarm**
Alarms include I/O alarms and motion detection alarms.

- I/O Alarm (FN3004H does not supports this function)
  External alarm input devices are connected through the alarm input interface and external alarm output devices are connected through the alarm output interface. After the devices are connected successfully, you can configure information about the external alarm devices. When an alarm is triggered in the preset time segment, the NVR system transmits the alarm information to an external alarm output device, which makes corresponding response. The NVR system can also enable I/O alarm recording, send pictures to your mailbox and the buzzer of the NVR will sound.

- Motion Detection Alarm
  You can configure motion detection information about the corresponding channel in the NVR system. When an object moves in the detection time segment and detection area, an alarm is triggered, the NVR system enables motion detection recording, and the alarm output device outputs the alarm(Except FN3004H), sends pictures to your mailbox, and uploads pictures to your FTP server.

**IPC Management**
You can search for IPC devices in the LAN through the NVR and add IPC devices to the NVR channel. Through the NVR, you can also manage IPC devices.

**HDD Management**

When the HDD becomes exceptional (for example, HDD Loss, HDD Full, and HDD Error), the NVR buzzer sounds an alarm.

When the HDD is full, you can select the cycle cover the earliest recording or stop recording.

**Backup**

You can query video files stored by the NVR in the HDD and can back up the files through a USB interface and save the files to a mobile storage device.

**Other Functions**

- Support the logging function.
- Support local GUI output and perform shortcut operations through the mouse.
- The NVR may also be controlled with the included IR remote control. (Only FN3104H)
- Three roles can access the NVR, which are respectively visitor, operator, and administrator. The rights of the three roles vary from low to high.

**1.3 Relevant Version**

<table>
<thead>
<tr>
<th>Name</th>
<th>Recommended Configuration</th>
</tr>
</thead>
<tbody>
<tr>
<td>HDD</td>
<td>You are recommended to equip a 7200 rpm or higher HDD.</td>
</tr>
<tr>
<td>Monitor</td>
<td>You are recommended to equip a 16:9 monitor with the resolution higher than 1280*720.</td>
</tr>
<tr>
<td>IPC</td>
<td>You are recommended to equip Foscam IPC or IPC supporting ONVIF protocol.</td>
</tr>
<tr>
<td>Network</td>
<td>10/100M Ethernet or above.</td>
</tr>
<tr>
<td>Browser</td>
<td>This product supports 32-bit IE8 or later versions and does not support 64-bit IE browsers. It also supports Apple Safari and Mozilla Firefox browsers.</td>
</tr>
</tbody>
</table>
1.4 Icons Description

- In the live view mode, there are icons at the right top of the full screen.
  - HDD: The HDD is full, and the recording has been stopped.
  - HDD: A HDD is not inserted into the NVR or the HDD connected to the NVR is abnormal.

- In the live view mode, there are icons at the right bottom of the screen for each channel,
  - REC: NVR is recording for the IPC.
  - : The alarm of the IPC is triggered.

- The icon at the right top of the windows: Exit current menu to upper level menu.

1.5 Common Operations

Starting Up the NVR

Turn on the power switch on the rear panel (Except FN3004H). The Power indicator LED should turn green indicating that the device begins to start up.

>Note

If the power LED indicator on the front panel is off, please check if the power supply is plugged into an electrical outlet and the power switch is turned on;

Shutting Down the NVR

There are two proper ways to shut down the NVR. To shut down the NVR:

- Shutting down the NVR by the IR Remote Control (Only FN3104H).
  Press and hold the POWER button for 3 seconds by the IR Remote Control, and the device will enter power-off process.

- There are two proper ways to shut down the NVR in the GUI interface.
  - After login, right-click the mouse, you can click **Shutdown** in the shortcut menu.
- Choose "Menu > System" in the Menu interface, then click **Shutdow**n in the System interface.

Then turn off the power switch on the rear panel, the power LED indicator on the front panel turns off.

**Note**

Please try to avoid shutting down the unit by turning off the power switch on the rear panel (especially during recording).

**Reset**

You can reset the NVR device to restore the factory settings. You can choose any one of the following methods operate.

- **Reset button**: Press and hold it for 3 seconds to reset all parameters to factory defaults on the bottom of the NVR.

- **Local GUI**: Choose "Menu > System" in the Menu interface, then click **Factory Reset** in the System interface.

- **Web GUI**: Choose "(Parameter Configuration) > System Management > Factory Reset". The **Factory Reset** page is displayed.
2 Device

2.1 FN3104H/FN3109H

2.1.1 Package Contents

When you receive the NVR, please open the box and check whether there is any visible damage to the NVR appearance.

Then, please verify that all contents received are complete according to the package contents listed below.

At last, please open the machine crust and check the data wire in the front panel, power wire, the connection between the power and the main board.

<table>
<thead>
<tr>
<th>NVR</th>
<th>CD</th>
</tr>
</thead>
<tbody>
<tr>
<td>IR Remote Control (Only FN3104H)</td>
<td>Battery (Only FN3104H)</td>
</tr>
<tr>
<td>DC Power Adapter</td>
<td>Warranty Card</td>
</tr>
<tr>
<td>Ethernet Cable</td>
<td>Screw Pack</td>
</tr>
<tr>
<td>USB Mouse</td>
<td>Antistatic Gloves</td>
</tr>
<tr>
<td>Data Wire and Power Wire of the HDD</td>
<td>Quick Installation Guide</td>
</tr>
</tbody>
</table>

The package contents list does not contain HDD and IPC for FN3104H.

- It is highly recommended that HDD should be used with Seagate and Westeam Digital and over 7200 RPM. But Do not buy a HDD with automatic sleep function, so as to maintain reliable and stable running of the disks.

- It is highly recommended to use FOSCAM IPC, or the other IPC which supports ONVIF protocol.

2.1.2 Installing the HDD

For the first use, please install the HDD.
WARNING

- Before installing a hard disk drive (HDD), please make sure the power is disconnected from the NVR.
- Find the ESD gloves from the package of the NVR and wear the gloves.

1. Remove the cover from the NVR by unfastening the screws on the rear and side.

2. Connect one end of the data cable and power cable to the motherboard of NVR and the other end to the HDD.

3. Place the HDD on the bottom of the device using the provided screws and then fasten the screws on the bottom to fix the HDD.

4. Re-install the cover of the NVR and fasten screws.
2.1.3 Device Structure

Front Panel

<table>
<thead>
<tr>
<th>Icon</th>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>PWR</td>
<td>POWER Status Indicators</td>
<td>The Power LED on the front panel will light in green after complete the wiring.</td>
</tr>
<tr>
<td>HDD</td>
<td>HDD Status Indicators</td>
<td>The red LED is on: The HDD is not installed or cannot be detected.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Blinks green: The HDD is writing, the NVR is recording.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>The green LED is on: The HDD is in the normal status and the NVR does not record.</td>
</tr>
</tbody>
</table>
## Rear Panel

<table>
<thead>
<tr>
<th>Icon</th>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Power Switch" /></td>
<td>Power Switch</td>
<td>Switch for turning on/off the device.</td>
</tr>
<tr>
<td><img src="image" alt="Power Supply" /></td>
<td>Power Supply</td>
<td>12VDC power supply.</td>
</tr>
<tr>
<td><img src="image" alt="HDMI" /></td>
<td>HDMI</td>
<td>HDMI video output connector.</td>
</tr>
<tr>
<td><img src="image" alt="VGA" /></td>
<td>VGA</td>
<td>VGA video output connector. Display local video output and menu.</td>
</tr>
<tr>
<td><img src="image" alt="LAN Interface" /></td>
<td>LAN Interface</td>
<td>Connector for LAN.</td>
</tr>
<tr>
<td><img src="image" alt="USB Interfaces" /></td>
<td>USB Interfaces</td>
<td>Universal Serial Bus (USB) ports for additional devices such as USB mouse and USB Storage device.</td>
</tr>
<tr>
<td><img src="image" alt="ALARM IN Interfaces" /></td>
<td>ALARM IN Interfaces</td>
<td>Connector for alarm input. The interface sequence number matches the channel sequence number, that is, alarm input interface 1 matches channel 1. When an external power supply is used to power the alarm input device, the alarm input device needs to share the ground with the NVR.</td>
</tr>
<tr>
<td><img src="image" alt="Ground" /></td>
<td>GND</td>
<td>Ground terminal for alarm input.</td>
</tr>
</tbody>
</table>
2.1.4 IR Remote Control Description (Only FN3104H)

The NVR may also be controlled with the included IR remote control.

Note: Make sure you have installed batteries properly in the remote control. And you have to aim the remote control at the IR receiver in the middle position of the front panel.

<table>
<thead>
<tr>
<th>No.</th>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Power</td>
<td>Power on/off the device.</td>
</tr>
<tr>
<td>2</td>
<td>Recording</td>
<td>Manual Start/Stop recording in the Live view Interface. It is used with direction keys.</td>
</tr>
<tr>
<td>3</td>
<td>Playback</td>
<td>Enter the Playback interface, it is used with direction keys.</td>
</tr>
<tr>
<td>4</td>
<td>NO. (0-9)</td>
<td>Inputting numbers and characters in editable box, or channel switch.</td>
</tr>
<tr>
<td>5</td>
<td>Switch</td>
<td>Switch from single screen and multi-screen in preview mode.</td>
</tr>
<tr>
<td>6</td>
<td>MENU</td>
<td>Enter the shortcut menu of setting interface. It is used with direction keys.</td>
</tr>
<tr>
<td>7</td>
<td>SEQ</td>
<td>Enable or Disable channel touring according to the touring settings; Press the ESC button to stop.</td>
</tr>
<tr>
<td>8</td>
<td>Management</td>
<td>Enter the IPC Management interface, it is used with direction keys.</td>
</tr>
</tbody>
</table>
2.1.5 Device Connection
Connect to the Power Supply

You should first make sure that the AC voltage connected with the NVR power adapter matches with the requirements. And then connect the power adapter to power input interface of NVR, the power indicator on the front panel will light on, indicating the power is connected right.

Note

Please use the power adapter included in the package to avoid any damage to the equipment.

Network Access

During the network connection, you should provide sufficient bandwidth to ensure the fluency and clarity of the images transmitted over the network.

Connect to the Alarm Input and Output Devices

The alarm input/output device should be connect the Alarm IN /Alarm OUT interface of NVR.

Connect to the Video Output Device

Connect the VGA Monitor to VGA interface of NVR, or Connect the HDMI Monitor to HDMI interface of NVR.

Connect to the Mouse

Plug USB mouse into one of the USB interfaces of the NVR.

Connect to the Storage device

Plug USB Storage device into one of the USB interfaces of the NVR.

2.2 FN3004H

2.2.1 Package Contents

When you receive the NVR, please open the box and check whether there is any visible
damage to the NVR appearance.

Then, please verify that all contents received are complete according to the package contents listed below.

At last, please open the machine crust and check the data wire in the front panel, power wire, the connection between the power and the main board.

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>• NVR</td>
<td>• CD</td>
</tr>
<tr>
<td>• DC Power Adapter</td>
<td>• Quick Installation Guide</td>
</tr>
<tr>
<td>• Warranty Card</td>
<td></td>
</tr>
</tbody>
</table>

The package contents list does not contain a mobile hard disk, IPC and mouse for FN3004H.

- It is highly recommended that the Mobile Hard Disk should be used with Seagate and Westeam Digital and over 5400 RPM for FN3004H.
- It is highly recommended to use a third-party brands mouse whose frequencies should be 2.4GHZ or 5GHZ.
- It is highly recommended to use FOSCAM IPC, or the other IPC which supports ONVIF protocol.

### 2.2.2 Device Structure

#### Side Panel

<table>
<thead>
<tr>
<th>Icon</th>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="HDMI Icon" /></td>
<td>HDMI</td>
<td>HDMI video output connector.</td>
</tr>
</tbody>
</table>
VGA video output connector. Display local video output and menu.

### Rear Panel

<table>
<thead>
<tr>
<th>Icon</th>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="LAN Interface" /></td>
<td>LAN Interface</td>
<td>Connector for LAN.</td>
</tr>
<tr>
<td><img src="image" alt="USB Interfaces" /></td>
<td>USB Interfaces</td>
<td>Universal Serial Bus (USB) ports for additional devices such as USB mouse and USB Storage device.</td>
</tr>
<tr>
<td><img src="image" alt="Power Supply" /></td>
<td>POWER Status Indicators</td>
<td>The Power LED on the front panel will light in green after complete the wiring.</td>
</tr>
<tr>
<td><img src="image" alt="Power Supply" /></td>
<td>Power Supply</td>
<td>5VDC power supply.</td>
</tr>
</tbody>
</table>

#### 2.2.3 Device Connection

![Device Connection Diagram](image)
Connect to the Power Supply

You should first make sure that the AC voltage connected with the NVR power adapter matches with the requirements. And then connect the power adapter to power input interface of NVR, the power status indicators on the rear panel will light in green, which means that the power supply is properly connected.

Note

Please use the NVR power adapter provided in the package.

Network Access

During the network connection, you should provide sufficient bandwidth to ensure the fluency and clarity of the images transmitted over the network.

Connect to the Video Output Device

Connect the VGA Monitor to VGA interface of NVR, or Connect the HDMI Monitor to HDMI interface of NVR.

Connect to the Mouse

Plug USB mouse into one of the USB interfaces of the NVR.

Connect to the Storage device

Plug USB Storage device into one of the USB interfaces of the NVR.

2.3 USB Mouse Operation

Plug USB mouse into one of the USB interfaces on the rear panel of the NVR.

The mouse should automatically be detected.

The operation of the mouse:

<table>
<thead>
<tr>
<th>Name</th>
<th>Action</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Left-Click</td>
<td>Single-Click</td>
<td>Menu or window: select and enter.</td>
</tr>
<tr>
<td></td>
<td>Double-Click</td>
<td>Preview mode or Playback mode: Switch between single-screen and multi-screen.</td>
</tr>
</tbody>
</table>
Click and Drag  |  Time or Area box: Select the time or zone range.  
|  Time bar: Drag time bar.  
Right-Click  |  Single-Click  
|  Live view: Show menu.  
|  Menu: Exit current menu to upper level menu.  

**Note**

The Single-Click mentioned in this article is refer to the left mouse click.
You can visit the local NVR device via the display or monitor, and view or manage NVR system.

NVR device is connected to the network, mouse, and mobile storage devices have been successfully installed. Make sure the video output device is connected successfully.

### 3.1 Login

For the operation, please refer to the Quick Installation Guide.

### 3.2 Setup Wizard

By default, the Setup Wizard starts once the NVR has loaded, as shown in Figure below. The Setup Wizard can walk you through some important settings of the NVR. If you don’t want to use the Setup Wizard at that moment, right click the mouse to quit.

For the operation, please refer to the Quick Installation Guide.

### 3.3 Shortcut Menu

After login, right-click the mouse, you will enter the shortcut menu.
One-Screen/Four-Screen/Nine-Screen

Switch between different channels video.

Note: Only FN3109H supports Nine-Screen. If you need to display nine channels IPC device on the live view window, the sub stream of each IPC must be less than 720P.

Menu

Click Menu to enter the Menu interface, it includes IPC Manager, playback, Backup, About, Settings and System. For details, see "3.4 Menu".

Color Settings

Click Color Settings to choose a channel to alter the color, then adjust the parameters of hue, brightness, contrast, saturation and sharpness.

Playback

You can display the video of every a channel for playback. For details, see "3.4.2

www.foscam.com
Playback”.

**Manual Record**

Click **Manual Record** to set manual record for single channel or all channels.

![Manual Record Interface]

Note: Only FN3109H supports 9 channels, but FN3104H and FN3004H support 4 channels.

**[Enable Manual Record]**

Check the **Channel** checkbox, Click **OK** button to take effect.

Right-click the mouse to back to the Live view interface. In the live view interface, there are icon ![REC] at the right bottom of the screen for the channel.

**[Disable Manual Record]**

Uncheck the channel checkbox, Click **OK** button to take effect.

Right-click the mouse to back to the Live view window. In the live view mode, the icon ![REC] disappeared at the right bottom of the screen for the channel.

**Adding Devices**

You can add and connect the IP Camera, configure the connection of IP cameras, delete the connection of IP camera. For details, see "3.4.1 Adding Devices”.

**PTZ**

If a channel is connected to IPC which have the PTZ function, you can control the PTZ (Pan, Tilt, Zoom) of the IP Camera.

In PTZ control settings, select the channel from the drop-down list.
【Optical Zoom】

Configure the zoom of the IP Camera by clicking + or - (This feature only supports IPC devices with zoom function.)

【Preset points】

You can select the Preset position from drop-down list, then click + to make the IP Camera move the preset position.

【Cruise track】

The default cruise tracks have two types: Vertical and Horizontal.

Vertical: The IP Camera of the channel will rotate from up to down.
Horizontal: The IP Camera of the channel will rotate from left to right.

: Start cruise. : Stop cruise.

Shutdown

Click Shutdown to enter the Shutdown page. You can log out, reboot or shut down the NVR system.

3.4 Menu

Right-click in live view mode and select Menu from the Shortcut Menu, the Menu
interface is displayed.

![Menu Interface](image)

### 3.4.1 Adding Devices

Right-click in live view mode and select **Adding Devices** from the **Shortcut Menu**, or select “Menu > Adding Devices” in the Menu interface. The **Adding Devices** interface is displayed.

You can search and add the online IP cameras by following the operation. After adding IP cameras, the basic information of the camera lists in the **IP Camera List**, and you can configure the basic setting of the IP cameras.

**Note**

Before adding the IP Camera, make sure that the IP Camera supports FOSCMA or ONIVF protocol. And you have the username, password and port number of the IP camera.
Searching IP Cameras

NVR will automatically detect all the online IP Cameras which they can connect to. You will need to know your IP Camera name and password to connect.

If you did not find the online IP Camera which you want to connect, please click **Refresh** button to find the online IP Camera.

Adding IP Camera

1. Select the IP Camera in the IPC Manager list.
2. Click **Add** button and the following interface will be shown:

Make sure that the IP address of the IPC and NVR’s in the same network segment, and the subnet mask and gateway are the same as the NVR’s.

Select the protocol for the different IPC.

- **FOSCAM** protocol: The High Denition(HD) IP Camera of foscam brand.
- **MJ** protocol: The Standard Denition(SD) IP Camera of foscam brand.
- **ONVIF** protocol: The IP Camera which supports ONVIF protocol.

3. Click **OK** button to finish adding. And the camera and its information will be added in the IP Camera list.

4. Click **Save** button to take effect.
5. Right-Click to return the previous interface.

**Manually Adding IP Cameras**

Click **Manually Add** button in the IPC Management interface.

You can select the Channel and Protocol. Input the IP Address, Username, Password, HTTP Port and Media Port.

Then click **OK** button to finish adding.

And the camera and its information will be added in the list of cameras. Click **OK** button to
take effect.

### 3.4.2 Playback

Right-click in live view mode and select **Playback** from the **Shortcut Menu**, or choose "Menu > Playback" in the Menu interface. The **Playback** interface is displayed.

It supports single-screen or four screens.

1: Select a date with recording in calendar.

2: Select the **Video Type**, and check the checkbox from **Channels**. (Only FN3109H supports 9 channels, but you can select up to four channels for playback at the same time.)

3: Click **Search** button to search the matched recorded files. If there are search results, then they will be shown in the time bar area.

Click the icon to play the recording video.
4: Manage the recording.

<table>
<thead>
<tr>
<th>Button</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Play</td>
<td>After searching file, click the button to play.</td>
</tr>
<tr>
<td>Pause</td>
<td></td>
</tr>
<tr>
<td>Stop</td>
<td></td>
</tr>
<tr>
<td>Fast forward</td>
<td>Fast forward. The fast forward speed can be twice, 4 times, 8 times, 16 times or 32 times of the normal playing speed. Click this button. The multiple of normal playing speed is displayed in the upper right corner of the playback page. For example, “&gt;&gt; X2” indicates the current playing speed is twice of the normal speed.</td>
</tr>
<tr>
<td>Slow progress</td>
<td>Slow progress. The slow progress speed can be 1/2 times, 1/4 times, 1/8 times, 1/16 times or 1/32 times of the normal playing speed. Click this button. The multiple of normal playing speed is displayed in the upper right corner of the playback page. For example, “&gt;&gt; X1/2” indicates the current playing speed is 1/2 times of the normal speed.</td>
</tr>
<tr>
<td>Fast backward</td>
<td>Fast backward. The fast backward speed can be 4 times, 8 times, 16 times or 32 times of the normal playing speed. Click this button. The multiple of normal playing speed is displayed in the upper right corner of the playback page. For example, “&lt;&lt; X4” indicates the current fast backward speed is four times of the normal speed.</td>
</tr>
<tr>
<td>Frame forward</td>
<td>Frame forward. View the image of each frame.</td>
</tr>
</tbody>
</table>

5: Playback time and maximized video playback

<table>
<thead>
<tr>
<th>Button</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Zoom-in time axis</td>
<td>Zoom-in time axis.</td>
</tr>
<tr>
<td>Left moving time axis</td>
<td>Left moving time axis.</td>
</tr>
</tbody>
</table>
### 3.4.3 Backup

Choose "Menu > Backup" in the Menu interface. The Backup interface is displayed.

You can search the record information, and export the record information to a mobile storage device for backup. The record type contains Schedule Record, Manual Record and Alarm Record.

#### 【Searching the Record】

Set the log search conditions to refine your search, including the Type, Channel, Date and time of the recording. Then click **Search** button to search the matched recorded files. If there are search results, then they will be shown in list.

![Backup interface](backup_interface.png)

#### 【Backup Record】
The record information can be exported to USB-flash disk for backup.

1. Double-click the record information by the left mouse in the search result list. The status of the Record will change from No to Yes.

2. After the USB-flash disk connect to the NVR by the USB interface. Select the Object from drop-down list.

3. Select the backup select from drop-down list.

4. Click Backup button and start backup.

5. Check backup result.
   The system saves the recording to the mobile storage device in the format of MP4. For example, `CH01_2014-03-20_17_09_34_17_11_21.mp4` indicates that the video file is created between 2014-3-20 17:09:34 and 17:11:21.

6. When searching for the recording information, you can also select "backup page" or "backup all" to achieve bulk backup.

### 3.4.4 Device Information

Choose "Menu > Device Information" in the Menu interface. The Device Information interface is displayed.
You can view the firmware version, manage HDD Info and system log.

**Firmware Version**

Choose "Menu > About > Firmware Version" in the Menu interface. The **Firmware Version** interface is displayed. You can view the Device Type, Device Name, Firmware Version and Application Version.

**HDD Info**

Choose "Menu > About > HDD Info" in the Menu interface. The **HDD Info** interface is
displayed. You can see, refresh, format backup disk and format record disk.

【Refresh】: Click the Refresh button then you can update to the latest information on the hard disk.

【Format Hard Disk】: If the disk is uninitialized, select the record disk, then click Format Hard Disk to format the record disk if the format is incorrect.

System Log

Choose "Menu > About > System Log" in the Menu interface. The System Log interface is displayed. The operation, alarm, exception and information of the NVR can be stored in log files, which can be viewed and exported at any time.
【Searching Log】

1. Select the log type, channel and time.

2. Click the Search button to list all matched logs.

【Backup Log】

The log information can be exported to USB-flash disk for backup.

1. Double-click the log information by the left mouse in the search result list. The status of the log will change from No to Yes.

2. After the USB-flash disk connect to the NVR by the USB interface. Select the Object from drop-down list.

3. Select the backup select from drop-down list.

4. Click Backup button and start backup.

5. Check backup result.

The system saves the log to the mobile storage device. For example, 20140320-134022_01.log indicates that a log is generated at 2014-3-20 13:40:22.

When searching for the log information, you can also select "backup page" or "backup all" to achieve bulk backup.

### 3.4.5 Settings

Choose "Menu > Settings" in the Menu interface. The Settings interface is displayed. You
can configure the general, video, schedule, network, display, Alarm Settings and OSD.

![Settings Interface]

**General**

Choose "Menu > Settings > General" in the Menu interface. The **General** interface is displayed. You can configure the basic information of the NVR.

![General Interface]

- **Device Name**: You can modify your device name to help you identify it.
- **Time Zone**: Greenwich mean time: London, Lisbon, C
- **NTP Server**: time.windows.com
- **Date Format**: YYYY-MM-DD
- **Time Format**: 24 Hours
- **Overwrite**: Yes
- **Language**: English
- **Setup Wizard**: Disable
- **Synchronize time to camera**: Yes
- **Pre-record time**: 5 seconds

**NOTE**

Please do not modify the NVR system time when recording.

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Device Name</td>
<td>You can modify your device name to help you identify it.</td>
</tr>
<tr>
<td>Time Zone</td>
<td>Please select the time zone according to the actual situation.</td>
</tr>
<tr>
<td>---------------------------</td>
<td>---------------------------------------------------------------</td>
</tr>
<tr>
<td>Automatically synchronize with and Internet time server</td>
<td>Whether synchronize your NVR with an Internet time server. Check: You need to configure the <strong>NTP Server</strong>. Uncheck: You need to configure the <strong>Date</strong> and <strong>Time</strong>.</td>
</tr>
<tr>
<td>Date Format</td>
<td>You need to configure the date format.</td>
</tr>
<tr>
<td>Time Format</td>
<td>You need to configure the time format.</td>
</tr>
<tr>
<td>OverWrite</td>
<td>When the HDD is full. You can select the whether cover the earliest recording.</td>
</tr>
<tr>
<td>Language</td>
<td>Configure the language of the NVR interface.</td>
</tr>
<tr>
<td>Setup Wizard</td>
<td>Whether to enable startup wizard when the NVR system starts again.</td>
</tr>
<tr>
<td>Synchronize time to camera</td>
<td>Time set by the NVR system. Whether to synchronize the time to the connected IPC device.</td>
</tr>
<tr>
<td>Pre-recorded time</td>
<td>Pre-recording time. When recording is performed, the system starts recording <strong>n</strong> seconds before recording is enabled.</td>
</tr>
</tbody>
</table>

Click Save button to take effect.

**Stream**

Choose "Menu > Settings > Stream" in the Menu interface. The **Stream** interface is displayed.

You can configure the encoding scheme parameters of the IP Camera, the NVR system will synchronize your IP camera with encoding scheme.
### Parameter | Description
--- | ---
Channel | You can select the channel for the IP Cameras.
Stream | You can set the value of Resolution, Bit Rate, Frame Rate, Key Frame Interval when the video was set the main stream.
Resolution | The resolution of the IP Camera.
The higher the resolution is, the sharper the video quality is, but also with the increasing stream, which will take up the higher bandwidth.
Bit Rate | Generally speaking, the larger the bit rate is, the clearer video will become. But the bit rate configuration should combine well with the network bandwidth. If the bandwidth is very narrow, and bit rate is large, that will lead to video can not play well.
Frame Rate | Note that a larger frame size takes up more bandwidth.
- When the video format is 50Hz, the maximum frame rate is 25 fps.
- When the video format is 60Hz, the maximum frame rate is 30 fps.
You should choose a lower frame rate when the bandwidth is limited. Normally, when the frame rate above 15, you can achieve fluently video.
Key Frame Interval | The time between last key frame and next key frame. The shorter the duration, the more likely you will get a better video quality, but at the cost of higher network bandwidth consumption.
Click **save** button to take effect.

**Schedule**

Choose "Menu > Settings > Schedule" in the Menu interface. The **Schedule** interface is displayed.

You can enable or disable schedule record for the every channel.

![Schedule Interface]

**【Enable Schedule Recording】**

1. Select channel from drop-down box list.

2. Check the **Enable** checkbox to enable Schedule Recording function.

3. Check the **Select** checkbox.

   **Note:** Check Clear checkbox and if you clear the area.

4. Click and drag the mouse in the relative positions. The selected area is red.

5. Click Save button to take effect for one certain channel.

The icon ![REC] indicates starts schedule recording at the right bottom of the screen for certain channel.

**【Disable Schedule Recording】**

1. Select channel from drop-down box list.
2. Uncheck the Enable checkbox to disable Schedule Recording function.

3. Click Save button to take effect for one certain channel.

Network

Choose "Menu > Settings > Network" in the Menu interface. The Network interface is displayed. You can configure the information of Network, DDNS, E-Mail, FTP.

【Network】

Check the Network checkbox, you can configure the network information of the NVR.

![Network interface](image)

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type</td>
<td>You can select the network type from the drop-down list box.</td>
</tr>
<tr>
<td></td>
<td>If select the <strong>DHCP</strong>, NVR system will automatically obtain an IP address and other network settings from that server.</td>
</tr>
<tr>
<td></td>
<td>If select the <strong>Static IP</strong>, you can configure an IP address and other network settings.</td>
</tr>
<tr>
<td>HTTP Port</td>
<td>The default value is 88.</td>
</tr>
<tr>
<td>HTTPS Port</td>
<td>The default value is 443.</td>
</tr>
</tbody>
</table>
You can configure the IP address of the NVR system.

**Note:**
The IP of IP cameras, PC and NVR should be in the same network segment and in the same LAN.

<table>
<thead>
<tr>
<th>IP Address</th>
<th>You can configure the IP address of the NVR system.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Subnet Mask</td>
<td>The subnet mask of the NVR system.</td>
</tr>
<tr>
<td>Gateway</td>
<td>The gateway of the NVR system.</td>
</tr>
<tr>
<td>Primary DNS Server</td>
<td>The primary DNS server of the NVR system.</td>
</tr>
<tr>
<td>Alternative DNS Server</td>
<td>The secondary DNS server of the NVR system.</td>
</tr>
<tr>
<td>MAC Address</td>
<td>You can use the UPnP function to enable the fast connection of the device to the WAN via a router without port mapping. <strong>Note:</strong> If you want to enable the UPnP function of the NVR, you must enable the UPnP function of the router to which your NVR is connected.</td>
</tr>
<tr>
<td>UPNP</td>
<td>You can enable or disable the UPnP function.</td>
</tr>
</tbody>
</table>

Click **Save** button to take effect.

How to configure the **IP Address**, **Subnet Mask**, **Gateway**, **Primary DNS Server**, **Secondary DNS Server**, please refer to “Appendix II Common operations > 2. Configure the IP Parameters”.

**【DDNS】**

Check the **DDNS** checkbox, you can configure the DDNS information of the NVR.

The FOSCAM NVR has embedded a unique DDNS domain name when producing, and you can directly use the domain name, you can also use the third party domain name.
Enable DDNS: Check the DDNS checkbox to enable this feature. Click Save button to take effect. Then you can use http:// Domain name + HTTP Port to access the NVR via internet.

Take hostname a6747.myfoscam.org and HTTP Port. 88 for example, the accessing link of the camera via internet would be http://a6747.myfoscam.org:88

Third Party DDNS: You can also use third part DDNS, such as www.no-ip.com, www.3322.com. If you set the third party DDNS, refer to the “Appendix II Common operations > 1. Third Party Domain Name Settings”.

【EMail】

Check the EMail checkbox, you can configure the E-mail information of the NVR.

The system can be configured to send an email to the designated users if an alarm or motion event is detected etc..

Before configuring the Email settings, the NVR must be connected to a local area network (LAN) that maintains an SMTP mail server.
<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enable E-Mail</td>
<td>Check the checkbox to enable the Eamil function.</td>
</tr>
<tr>
<td>Authentication</td>
<td>Whether to verify the user name and password during login to the mailbox.</td>
</tr>
<tr>
<td>SMTP Server</td>
<td>The SMTP Server IP address or host name.</td>
</tr>
<tr>
<td>SMTP Port</td>
<td>The SMTP port is usually set as 25. Some SMTP servers have their own port, such as 587 or 465.</td>
</tr>
<tr>
<td>Enable SSH</td>
<td>Transport Layer Security usually is None. If you use Gmail, Transport Layer Security must be set to TLS or STARTTLS and SMTP Port must be set to 465 or 25 or 587, which port you choose should be decided by which Transport Layer Security you select.</td>
</tr>
<tr>
<td>SMTP Username</td>
<td>The user account of sender’s Email for SMTP server authentication.</td>
</tr>
<tr>
<td>SMTP Password</td>
<td>The password of sender’s Email for SMTP server authentication.</td>
</tr>
<tr>
<td>Sender</td>
<td>The Email address of sender.</td>
</tr>
<tr>
<td>Receiver</td>
<td>The Email address of user to be notified. You can set 4 receivers.</td>
</tr>
</tbody>
</table>
Click **Save** button to take effect.

Click **E-Mail Test** to see if Mail has been successfully configured.

If the test success, you can see the success information, at the same time the receivers will receive a test mail.

**【FTP】**

Check the **FTP** checkbox, you can configure the FTP information of the NVR.

The system can be configured to send an image to the FTP server if an alarm or motion event is detected etc..

![Network Configuration](image)

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>FTP Address</td>
<td>If your FTP server is located on the LAN, you can set FTP address as ftp://IP</td>
</tr>
<tr>
<td></td>
<td>If your FTP server is located on the WAN, you can set FTP address as ftp://</td>
</tr>
<tr>
<td>FTP Port</td>
<td>Default port is 21. You can also change this port manually through FTP server.</td>
</tr>
<tr>
<td>FTP Mode</td>
<td>Here supports two modes: PORT and PASV.</td>
</tr>
<tr>
<td>FTP Username</td>
<td>The user account of FTP server.</td>
</tr>
<tr>
<td>FTP Password</td>
<td>The user password of FTP server.</td>
</tr>
</tbody>
</table>

Click **Save** button to take effect.
Click **FTP Test** to see if FTP has been successfully configured.

If the test success, you can see the success information.

**Display**

Choose "Menu > Settings > Display" in the Menu interface. The **Display** interface is displayed. You can configure the display mode, Resolution, Transparency, Mouse Sensitivity and Interval for the NVR.

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Resolution</td>
<td>The output resolution of the NVR.</td>
</tr>
<tr>
<td>Transparency</td>
<td>Configure the transparency of the NVR output interface.</td>
</tr>
<tr>
<td>Mouse Sensitivity</td>
<td>Configure the sensitivity of the mouse.</td>
</tr>
</tbody>
</table>

**Alarm Settings**

【**External Alarm**】

**Note:** FN3004H do not support the External Alarm function.

Choose "Menu > Settings > Alarm Settings > External Alarm" in the Menu interface. The **External Alarm** interface is displayed.
External alarm input devices are connected through the alarm input interface and external alarm output devices are connected through the alarm output interface. After the devices are connected successfully, you can configure information about the external alarm devices. When an external alarm input device triggers an alarm, the NVR system transmits the alarm information to an external alarm output device, which makes corresponding response.

In the live view mode, there are icons at the right bottom of the screen for each channel.

- The Icon ☀️ indicate alarm was triggered.
- The Icon 📀 indicate the IPC is recording.

![External Alarm Interface](image)

**Step1**  Select the **Alarm Input** from drop-down box list.

**Step2**  Check the **Enable** checkbox to enable IO Alarm function.

**Step3**  Set Detection Schedule

1. Click **Settings** button for the Detection Schedule.
   
   Set up arming schedule of the channel for the IO alarm.

   You can choose a week, one day of a week, the certain time period for the motion detection alarm.

2. Check **Select** checkbox to select the area.

3. Drag and draw the area for motion detection by left mouse.

**Note:** Check **Clear** checkbox and If you clear the area, then drag and draw the area by
mouse.

![Detection Schedule](image)

4. Click the **OK** button to save and exit the window.

**Step 4** Set the duration from drop-down box list. It indicates the duration of the alarm and alarm linkage recording.

**Step 5** Check the checkbox to select the linkage method. You may refer to follow table for details of linkage methods.

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Buzzer</td>
<td>When the IO Alarm is triggered, you can choose whether to enable buzzing sound of the NVR device.</td>
</tr>
</tbody>
</table>
| Alarm output    | When the IO Alarm is triggered, you can choose whether to alarm via the alarm output device.  
**Note:** Make sure you have installed the alarm output device. |
| Send E-mail     | When the IO Alarm is triggered, you can choose whether to send e-mail.  
**Note:** Make sure you have set Email. |
| FTP             | When the IO Alarm is triggered, you can choose whether to upload detection picture to FTP server.  
**Note:** Make sure you have set FTP. |
| Linkage Record  | Check the checkbox to start recording for the certain channel. |
Step6  Click Save button to take effect.

-------End

【Motion Detection】

Follow the steps to set the motion detection parameters. In the live view mode, once a motion detection event takes place, the NVR can analyze it and perform many actions to handle it. Enable motion detection function can trigger certain channels to start recording, or trigger full screen monitoring, output alarm, send Email, upload figure to FTP, buzzer alarm and so on.

In the live view mode, there are icons at the right bottom of the screen for each channel.

● The Icon 表示 alarm was triggered.

● The Icon @ 表示 the IPC is recording.

In this chapter, you can follow the steps to schedule a record which triggered by the detected motion.

Choose "Menu > Settings > Alarm Settings > Motion Detection" in the Menu interface. The Motion Detection interface is displayed.

Step1  Select channel from drop-down box list.
Step 2  Check the checkbox to enable motion detection function.

Step 3  Check the checkbox to select the linkage method. You may refer to follow table for details of linkage methods.

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Record</td>
<td>If you select this checkbox, when the Motion detection is triggered, the NVR will record automatically and store the record files to the HDD.</td>
</tr>
<tr>
<td>IPC Audio Warning</td>
<td>If you select this checkbox, when the Motion detection is triggered, the people around the camera will hear beep alarm sound of the IPC.</td>
</tr>
<tr>
<td>Buzzer</td>
<td>When the Motion detection is triggered, you can choose whether to enable buzzing sound of the NVR device.</td>
</tr>
<tr>
<td>Alarm Output</td>
<td>When the IO Alarm is triggered, you can choose whether to alarm via the alarm output device. <strong>Note</strong>: Make sure you have installed the alarm output device. FN3004H do not support Alarm Output function.</td>
</tr>
<tr>
<td>Send E-Mail</td>
<td>When the Motion detection is triggered, you can choose whether to send e-mail. <strong>Note</strong>: Make sure you have set Email.</td>
</tr>
<tr>
<td>FTP</td>
<td>When the Motion detection is triggered, you can choose whether to upload detection picture to FTP server. <strong>Note</strong>: Make sure you have set FTP.</td>
</tr>
</tbody>
</table>

Step 4  Set Detection Area.
1. Click **Set** button and it pop up a window.
2. Drag and draw the area for motion detection by left mouse.
3. Right-click with your mouse to save and quit. When something moving in the detection area, the NVR will alarm.

Step 5  Set Detection Schedule.
1. Click **Settings** button for the detection schedule.
Set up arming schedule of the channel for the motion detection.

You can choose a week, one day of a week, the certain time period for the motion detection alarm.

2. Check **Select** checkbox to select the area.

3. Drag and draw the area for motion detection by left mouse.
   
   **Note:** Check **Clear** checkbox and If you clear the area, then drag and draw the area for motion detection by mouse.

4. Click the **OK** button to save and exit the window.

**Step6**  
Select the **Sensitivity** from the drop-down box list. And then you can enable the detection area.

You can drag the time bar to select the detection interval and record time.

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sensitivity</td>
<td>The higher the sensitivity, the NVR will be more easily alarmed.</td>
</tr>
<tr>
<td>Detection Interval</td>
<td>The Triggered Interval time between two motion detection. The unit is second.</td>
</tr>
<tr>
<td>Record Time</td>
<td>When you check the <strong>Record</strong>, you need to configure motion detection recording time. The unit is second.</td>
</tr>
<tr>
<td><strong>(Second)</strong></td>
<td></td>
</tr>
</tbody>
</table>

**Step7**  
Click Save button to take effect.

When the motion has been detected during the detection time in the detection area, the NVR will alarm and adopt the corresponding alarm linkage.

**Note:** You must set the detection area and detection schedule, or else there is no alarm anywhere and anytime.

-------End

**[Other Alarm]**

Choose "Menu > Settings > Alarm Settings > Other Alarm" in the Menu interface. The **Other Alarm** interface is displayed. You can configure the HDD(Hard Disk Drive) information.
Click the **Save** button to take effect.

### OSD

Choose "Menu > Settings > OSD" in the Menu interface. The OSD interface is displayed. You can configure the OSD(On Screen Display) information.
### OSD

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Channel</td>
<td>Select the channel from the drop-down list.</td>
</tr>
<tr>
<td>Channel Name</td>
<td>It displays the IPC device name of the corresponding channel.</td>
</tr>
<tr>
<td>Display Channel Name</td>
<td>Whether to display the IPC device name on the selected channel.</td>
</tr>
<tr>
<td>Display Time</td>
<td>Whether to display the IPC device time on the selected channel.</td>
</tr>
<tr>
<td>Enable Mask</td>
<td>Check the <strong>Enable Mask</strong> checkbox to enable OSD function.</td>
</tr>
</tbody>
</table>

#### 【Set Shelter Area】

If the IPC device type is MJ or IPC protocol type is ONVIF, the feature is invalid.

1. Click **Select Shelter Area** button and it pop up a window.
2. Drag and draw the area for privacy zone by left mouse.

**Note:** To clear the privacy area, double click the mouse.

3. Right-click with your mouse to save and quit.

Click **Save** button to take effect.

### 3.4.6 System

Choose "Menu > System" in the Menu interface. The **System** interface is displayed.

You can manage the NVR device about User Account, Upgrade, Factory Reset, Para export, Auto Restore, Log Out, Reboot, Shutdown.
User Account

Choose "Menu > System > User Account" in the Menu interface. The User account management interface is displayed.

User levels by permission from low to high are visitor, operator, administrator. Different user levels have different operating permission. The default user name of device administrator is admin with no password.

The administrator has the permission to add and delete all users and configure user parameters.

You can add, modify, delete username/password or distribute authority for users.

The valid value range of Username and Password is 1 ~ 20 characters, it contains the English letter, numeric and symbol.
After configure the username, password and competence, you need to check Enable checkbox. Then click Save button to take effect.

**Upgrade**

Choose "Menu > System" in the Menu interface, then click **upgrade** in the System interface. You can check for updates by network or upgrade by local.

**Local upgrade**

First, a mobile storage device needs to be inserted by the USB interface and the NVR system upgrade file **upgrade.bin** has been stored in the root directory of the mobile storage device.

Click Local upgrade in the Upgrade interface, and then click OK button to start upgrade in the pop-up message box.

**NOTE:**

Don’t shut down the power during upgrade. After upgrading, you can see the upgrade result.

**Factory Reset**

Choose "Menu > System" in the Menu interface, then click **Factory Reset** in the System interface.

Click OK button in the pop-up message box and all parameters will return to factory
settings. Click OK button and then the NVR device will reboot automatically.

**Para export**

Choose "Menu > System" in the Menu interface, then click Para export in the System interface. You can import or export a configuration file for NVR system.

**Config Export**

It is used to save your current settings. It is recommended to backup your configuration before modifying or upgrading firmware.

Click Config Export, and then click OK button in the pop-up message box. The configuration files of the NVR will be exported to USB-flash disk for backup. The name of the configuration file name is config.bin.

**Config Import**

Click Config Import, and then click OK button in the pop-up message box. The configuration file from the USB-flash disk will be import.

The loading process takes about 50 seconds. After having finished the import of configuration files, the NVR device will reboot automatically.

**Note**

- Do not disturb the update process by turning off the power.
- All current settings will be overwritten when importing a configuration file. If a bad configuration file is uploaded the NVR may not work.

**Auto Restore**

Choose "Menu > System > Auto Restore" in the Menu interface. The Auto Restore interface is displayed.

You can configure the Date and Time. The NVR will maintain system at the setting time.

**Log Out**

After logging out, the monitor turns to the live view mode and if you want to do some operation, you need to input user name and password to in again.

Choose "Menu > System" in the Menu interface, then click Log Out in the System interface. Click OK button in the pop-up message box, the NVR system will log out.
Note: After you have logged out the system, menu operation on the screen is invalid. It is required to input a user name and password to unlock the system.

Reboot

Choose "Menu > System" in the Menu interface, then click Reboot in the System interface. Click OK button in the pop-up message box, the NVR system will reboot.

Shutdown

Choose "Menu > System" in the Menu interface, then click Shutdown in the System interface.

Click OK button in the pop-up message box, the NVR system will shut down.

It is recommended that cut off the power after shut down.

You can start up/shut down the NVR by the IR Remote Control(Only FN3104H).
You can access and manage the NVR on a PC through Web browser.

4.1 Instructions before Login

Before accessing the NVR by using the Web browser, you need to obtain the following information:

- The NVR and the PC must be connected to the same LAN and are in the same network segment.
- You can query or allocate the IP address of the NVR by using the following methods:
  - Through operation on the local GUI, configure an IP address for the NVR. For the specific operation, see “Appendix II Common operations > 2. Configure the IP Parameters”.
  - Allocate an IP address for the NVR through a router.
- This product supports 32-bit IE8 or later versions and does not support 64-bit IE browsers. It also supports Apple Safari and Mozilla Firefox browsers.

4.2 Login

Step 1  Log in to the Web client of the NVR. You can directly enter the IP address and port in the browser or search out the NVR by using the FOSCAM search tool. Here we take FOSCAM search tool as an example.

Step 2  Find the folder “Equipment Search Tool” in the Foscam CD, then go to the the folder “For windows OS” or “For Mac OS”. Copy and paste the search tool file to your computer, or drag it onto your desktop.

Shortcut icon for Windows / Mac OS

Step 3  Enable the DHCP feature of your router, then open the Equipment Search Tool program. It should display the NVR’s IP address in your LAN.
Note

If there are multiple devices, you need to obtain the IP address and port of the NVR using the local GUI. For details, see “3.4.5 Settings > Network”.

Step 4

Double-click the NVR, and your default browser will open up to the NVR’s login page. When logging in for the first time, you will need to install the add-on.

It will pop up the message below the page, as shown in the following figure. Click Install button to install the add-on. Please follow the installation instructions. (Please close the browser during installation.)

Step 5

After installing the add-on, refresh the browser and enter the login interface.
Input the follow parameter.

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Username/Pass word</td>
<td>The user name and password of the NVR client. The default administrator username is admin with a blank password, please set the new username or password at first using and prevent unauthorized users login the NVR.</td>
</tr>
<tr>
<td>Language</td>
<td>Select the language type of the NVR client.</td>
</tr>
</tbody>
</table>

**Step6**  Click Login button.

**Step7**  When you log in for the first time, it will come to the operating of modify the username and password automatically. Enter the New Username, New password and Confirm the password.

**Step8**  Click Modify button, you will see the Live View interface of the NVR client.

-------End
4.3 Live Video

After login, the live view interface will display. You can configure the play/stop the live view, manual recording, manual capturing, preset, cruise, led, color and so on.

<table>
<thead>
<tr>
<th>Section</th>
<th>Icon</th>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>![Live Video Icon]</td>
<td>Live Video</td>
<td>Click this button and back to the realtime preview window.</td>
</tr>
<tr>
<td></td>
<td>![Parameter Configuration Icon]</td>
<td>Parameter Configuration</td>
<td>There are Local Settings, Settings, Service Configuration, User Management, System Management in the Parameter Configuration interface.</td>
</tr>
<tr>
<td></td>
<td>![Playback Icon]</td>
<td>Playback</td>
<td>Play back the recorded video files of a specific channel in the live view mode.</td>
</tr>
<tr>
<td></td>
<td>![Logout Icon]</td>
<td>Logout</td>
<td>Disconnect the link between the client page of the current browser and the NVR server.</td>
</tr>
</tbody>
</table>
| 2 | Channels | In channels of the NVR, you can add IPC devices. The FN3109H supports 9 channels, the FN3104H and FN3004H support 4 channels.
Note: If you need to display nine channels IPC device on the live view window, the sub stream of each IPC must be less than 720P. |
| Play | Play an IPC monitoring video in a channel of the NVR. By default, the video is played. |
| Stop | Stop playing the monitoring video in the channel. |
| Take Snapshot | Select the channel, click this button, and you can take a snapshot of the monitoring video page of a corresponding channel to the local computer. You can set the storage path, refer to the "Web > Parameter configuration > Settings > Storage Location". |
| Record | Click this button to manually record the content on the monitoring page. The recorded content is stored in the HDD of the NVR. |
| 3 | Optical Zoom | Click this button, the IP Camera lens focal will be bigger or smaller, you can adjust the focal length, according to the target object distance to obtain high-resolution images.(only supported with zoom function of IPC). |
| PTZ | The configuring of the PTZ parameters should be done before you control the PTZ camera. Use the directional button to wheel the camera to the location where you want to set preset. indicates the IP camera go to the default center. Only the IP camera with PTZ supports this feature. |
| 4 | Preset | You can configure the preset and cruise of the IP Camera. |
IR LED

You can configure the LED of the IP Camera. There are two modes: Manual and Auto.

Color

You can configure the color of the IP Camera.

5

<table>
<thead>
<tr>
<th>1 Channel</th>
<th>Click this button, It will display one channel in the live view interface.</th>
</tr>
</thead>
</table>

4

<table>
<thead>
<tr>
<th>4 Channels</th>
<th>Click this button, It will display four channels in the live view interface.</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>9 Channels</th>
<th>Click this button, It will display 9 channels in the live view interface. Only FN3109H supports this function.</th>
</tr>
</thead>
</table>

| Full Screen | Click this button or double-click the monitoring page to make the monitoring page displayed in full screen. Press Esc to exit full screen mode. |

Setting Cruise

The default cruise tracks have two types: Vertical and Horizontal.

Vertical: The IP camera will rotate from up to down.

Horizontal: The IP camera will rotate from left to right.

Play all

Play monitoring videos in all channels.

All off

Close monitoring videos in all channels.

1 Channel

Click this button, It will display one channel in the live view interface.

4 Channels

Click this button, It will display four channels in the live view interface.

9 Channels

Click this button, It will display 9 channels in the live view interface. Only FN3109H supports this function.

Full Screen

Click this button or double-click the monitoring page to make the monitoring page displayed in full screen. Press Esc to exit full screen mode.

【How to do cruise?】
Step1  Select one track in the track drop-down list.

Step2  Click 🎥, the IP camera will cruise following the predefined path.

Step3  Click 🎥 and finish cruising.

**Preset settings**

The default preset position is TopMost, BottomMost, LeftMost, RightMost, you can add other preset positions.

**Add:** Click this icon to save the position you need the IP camera to remember.

**Delete:** Select one preset position and click this button to delete it.

**GO:** Select one preset position in the preset drop-down list and click Go to make the IP camera move the preset position.

**[How to do preset position?]**

**Step1** Rotate the IP camera and stop at a desired place where you want make preset position.

**Step2** Click 📊 button and input a descriptive name for the preset position. The preset position cannot contain special characters. Then click ✅ to save it. If you want to reset the preset position, click ❌.

You can move the IP camera and stop at another place, and set another preset position. You can do all the preset positions with this method.

**Step3** If you want to see one preset position you have set, only select the preset position name from the preset drop-down list, and click 🎥 button, the IP camera will go to the preset position.

**4.4 Parameter Configuration**

Choose 🛠️ (Parameter Configuration)”, you can configure the Local Settings, Settings, Service Configuration, User Management, System Management and so on.
4.4.1 Local Settings

Firmware Version

You can view the NVR system information, or modify the Device Name.

Choose "Parameter Configuration) > Local settings > Firmware Version". The Firmware Version page is displayed.

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Device Type</td>
<td>The product type of NVR.</td>
</tr>
<tr>
<td>Device Name</td>
<td>The device name is a unique name that you can give to your device to help you identify it. You can change your NVR name.</td>
</tr>
<tr>
<td>System Firmware Version</td>
<td>Display the system version of your NVR.</td>
</tr>
<tr>
<td>Application Firmware Version</td>
<td>Display the application firmware version of your NVR.</td>
</tr>
<tr>
<td>Plug-in version</td>
<td>Display the plug-in version of your NVR.</td>
</tr>
</tbody>
</table>

Click Save button to take effect.

System Time

You can configure the date and time of the NVR.

Step1 Choose "Parameter Configuration) > Local settings > System Time". The System Time page is displayed.

Step2 Configure the system time of the NVR.
Step 3 Select the **Time Zone** from the drop-down list.

Step 4 If you check the **Synchronize Time To Camera** checkbox, the default settings of the NVR for the IP camera is applied to the added camera.

Step 5 Configure the system date and time.

- If you check the **Automatically Synchronize With Internet Time Server** checkbox, a Network Time Protocol (NTP) Server can be configured on your NVR to ensure the accuracy of system date/time. Choose the one that is closest to your NVR.

- If you uncheck the **Automatically Synchronize With Internet Time Server** checkbox, configure the following NTP settings.

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>System Time</td>
<td>There are two different ways for the date format to synchronize the date and time of the NVR.</td>
</tr>
<tr>
<td></td>
<td>- input the date and time manually.</td>
</tr>
<tr>
<td></td>
<td>- Click <strong>Sync with PC</strong> button to synchronize the date and time of the NVR system with your computer.</td>
</tr>
<tr>
<td>Date Format</td>
<td>Select the date format from the drop-down list.</td>
</tr>
<tr>
<td>Time Format</td>
<td>Select the time format from the drop-down list.</td>
</tr>
</tbody>
</table>

Step 6 Click **Save** button to take effect.

End

**Network**

You can configure the network information of the NVR.
Step1  Choose "(Parameter Configuration) > Local settings > Network". The Network page is displayed.

![Network](image)

Step2 Configure the network parameter.

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Network Type</td>
<td>You can select the network type from the drop-down list box.</td>
</tr>
<tr>
<td></td>
<td>• If select the <strong>DHCP</strong>, the NVR system will automatically obtain an</td>
</tr>
<tr>
<td></td>
<td>IP address and other network settings from that server.</td>
</tr>
<tr>
<td></td>
<td>• If select the <strong>Static IP</strong>, you can configure an IP address and</td>
</tr>
<tr>
<td></td>
<td>other network settings.</td>
</tr>
<tr>
<td>HTTP Port</td>
<td>The default value is 88.</td>
</tr>
<tr>
<td>HTTPS Port</td>
<td>The default value is 443.</td>
</tr>
<tr>
<td>IP Address</td>
<td>You can configure the IP address of the NVR system.</td>
</tr>
<tr>
<td></td>
<td><strong>Note:</strong></td>
</tr>
<tr>
<td></td>
<td>The IP of IP cameras, PC and NVR should be in the same network segment and</td>
</tr>
<tr>
<td></td>
<td>in the same LAN.</td>
</tr>
<tr>
<td>Subnet Mask</td>
<td>The subnet mask of the NVR system.</td>
</tr>
<tr>
<td>Gateway</td>
<td>The gateway of the NVR system.</td>
</tr>
<tr>
<td>Primary DNS Server</td>
<td>The primary DNS server of the NVR system.</td>
</tr>
<tr>
<td>Alternative</td>
<td>The secondary DNS server of the NVR system.</td>
</tr>
</tbody>
</table>
### Parameter Description

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>DNS Server</td>
<td>You can use the UPnP function to enable the fast connection of the device to the WAN via a router without port mapping. <strong>Note:</strong> If you want to enable the UPnP function of the NVR, you must enable the UPnP function of the router to which your NVR is connected.</td>
</tr>
</tbody>
</table>

How to configure the **IP Address, Subnet Mask, Gateway, Primary DNS Server, Secondary DNS Server**, please refer to “Appendix II Common operations > 2. Configure the IP Parameters”.

**Step3** Click **Save** button to take effect.

-------End

**Email**

The system can be configured to send an email to the designated users if an alarm or motion event is detected etc..

Before you configure the Email settings, the NVR must be connected to a local area network (LAN) that maintains an SMTP mail server. The network must also be connected to either an intranet or the Internet depending on the location of the e-mail accounts to which you want to send notification.

**Step1** Choose "(Parameter Configuration) > Local settings > Email”. The **Email** page is displayed.
Step 2 Configure the Email parameter.
### FTP Settings

The system can be configured to send an picture to the FTP server if an alarm or motion event is detected etc.

**Step 1** Choose "(Parameter Configuration) > Local settings > FTP Settings". The **FTP Settings** page is displayed.

---

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enable E-Mail</td>
<td>Enable or Disable the Email function.</td>
</tr>
<tr>
<td>Authentication</td>
<td>Enable or Disable the server authentication feature.</td>
</tr>
<tr>
<td>SMTP Server</td>
<td>The SMTP Server IP address or host name.</td>
</tr>
<tr>
<td>SMTP Port</td>
<td>The SMTP port is usually set as 25. Some SMTP servers have their own port, such as 587 or 465.</td>
</tr>
<tr>
<td>Transport Layer Security</td>
<td>Transport Layer Security usually is None. If you use Gmail, Transport Layer Security must be set to TLS or STARTTLS and SMTP Port must be set to 465 or 25 or 587, which port you choose should be decided by which Transport Layer Security you select.</td>
</tr>
<tr>
<td>SMTP Username</td>
<td>The user account of sender’s Email for SMTP server authentication.</td>
</tr>
<tr>
<td>SMTP Password</td>
<td>The password of sender’s Email for SMTP server authentication.</td>
</tr>
<tr>
<td>Sender</td>
<td>The Email address of sender.</td>
</tr>
<tr>
<td>First/Second /Third/Fourth Receiver</td>
<td>The Email address of user to be notified. you can set 4 receivers</td>
</tr>
</tbody>
</table>

**Step 3** Click **Save** button to take effect.

**Step 4** Click **Test** to see if Mail has been successfully configured.

If the test success, you can see the success information, at the same time the receivers will receive a test mail.

-----End

---
Step2  Configure the FTP parameter.

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
</table>
| FTP Address   | - If your FTP server is located on the LAN, you can set FTP address as ftp://IP address.(eg.ftp://192.168.1.103/dir).  
|               | - If your FTP server is located on the WAN, you can set FTP address as ftp://domain name/dir.(eg.ftp://test.no-ip.org/dir). |
| FTP Port      | Default port is 21. If changed, external FTP client program must change the server connection port accordingly. |
| FTP Mode      | Here supports two modes: PORT and PASV.                                    |
| FTP Username  | The user account of FTP server.                                            |
| FTP Password  | The user password of FTP server.                                           |

Step3  Click Save button to take effect.

Step4  Click Test to see if FTP has been successfully configured.

If the test success, you can see the success information.

--------End

**DDNS**

The FOSCAM NVR has embedded a unique DDNS domain name when producing, and you can directly use the domain name, you can also use the third party domain name.

Choose "(Parameter Configuration) > Local settings > DDNS". The DDNS page is displayed.
Enable DDNS: Check the DDNS checkbox to enable this feature.
Click Save button to take effect. Then you can use http:// Domain name + HTTP Port to access the NVR via internet.

Third Party DDNS: You can also use third party DDNS, such as www.no-ip.com, www.3322.com. If you set the third party DDNS, refer to the "Appendix II Common operations > 1.Third Party Domain Name Settings".

Video Encode
Choose (Parameter Configuration) > Local settings > Video Encode”. The Video Encode page is displayed.
You can configure the encoding scheme parameters of the IP Camera, the NVR system will synchronize your IP camera with encoding scheme.
Click **save** button to take effect.

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Channel</td>
<td>You can select the channel for the IP Cameras.</td>
</tr>
<tr>
<td>Stream</td>
<td>You can set the value of Resolution, Bit Rate, Frame Rate, Key Frame Interval when the video was set the main stream.</td>
</tr>
<tr>
<td>Resolution</td>
<td>The resolution of the IP Camera.</td>
</tr>
<tr>
<td></td>
<td>The higher the resolution is, the sharper the video quality is, but also with the increasing stream, which will take up the higher bandwidth.</td>
</tr>
<tr>
<td>Bit Rate</td>
<td>Generally speaking, the larger the bit rate is, the clearer video will become. But the bit rate configuration should combine well with the network bandwidth. If the bandwidth is very narrow, and bit rate is large, that will lead to video can not play well.</td>
</tr>
<tr>
<td>Frame Rate</td>
<td>Note that a larger frame size takes up more bandwidth.</td>
</tr>
<tr>
<td></td>
<td>● When the video format is 50Hz, the maximum frame rate is 25 fps.</td>
</tr>
<tr>
<td></td>
<td>● When the video format is 60Hz, the maximum frame rate is 30 fps.</td>
</tr>
<tr>
<td></td>
<td>You should choose a lower frame rate when the bandwidth is limited.</td>
</tr>
<tr>
<td></td>
<td>Normally, when the frame rate above 15, you can achieve fluently video.</td>
</tr>
<tr>
<td>Key Frame Interval</td>
<td>The time between last key frame and next key frame. The shorter the duration, the more likely you will get a better video quality, but at the cost of higher network bandwidth consumption.</td>
</tr>
</tbody>
</table>
System Log

Choose "(Parameter Configuration) > Local settings > System Log". The System Log page is displayed.

The operation, alarm, exception and information of the NVR can be stored in log files, which can be searched and viewed at any time.

The Log Type contains Alarm log, System log and Operation log.

![System Log Table]

【Search Log】

1. Select the Channel, Log Type, Date, Start time and End time.
2. Click the Search button to list all matched logs.

4.4.2 Device Management

IP Camera Setup

NVR provide a function of auto searching IP camera. When there are supported IP cameras in the same network segment of a LAN with NVR, you may add it in one button with IP Camera’s user name, password and port number.

【Auto Adding IPC】

Choose "(Parameter Configuration) > Device Management > IP Camera Setup". The
**IP Camera Setup** page is displayed.

![IP Camera Setup](image)

**Step 1** You can see all IP Cameras searched in The Current LAN IPC List.

**Step 2** Select one channel from Channels.

**Step 3** Choose the IP Camera in the list of 'The Current LAN IPC List'.

Choose the Protocol from the drop list. Input the Username and Password of the IPC.

Select the FOSCAM protocol for Foscam brand IPC, and select the ONVIF protocol for other brands IPC.

**Step 4** Click Add button to finish adding.

------

**Manually Adding IPC**

You can also manually add the IPC device. After select any one of the channels, input information of the IPC. Then click Add button to finish adding.

**Hard Disk Information**

You can configure the Disk Saturation, Pre-recorded Time for HDD information.

**Step 1** Choose "(Parameter Configuration) > Device Management > Hard Disk Information". The **Hard Disk Information** page is displayed.
Step 2  You can configure the following settings.

- **Format Hard Disk**: Click the **Format Hard Disk** button to initialize the SATA disk for recording.
  
  Note: Initializing the HDD will erase all the data saved on it, please backup the data before formatting hard disk if necessary.

- **Disk Saturation**: When the disk is saturated, you can choose to stop recording or cycle coverage.

- **Pre-record Time**: The time you set to record before the event.
  
  For example, when an alarm triggered the recording at 11:00, if you set the pre-record time as 5 seconds, the camera records it at 10:59:55.

Step 3  Click **Save** button to take effect.

-------End

**Storage Location**

You can configure the storage location for snap picture and backup record file.

Choose “**(Parameter Configuration) > Device Management > Storage Location**”. The **Storage Location** page is displayed.

**Snapshot Pictures To**: Click the icon (**Take Snapshot**) in the Real time Preview page or Playback page, the snapshot picture will be saved to the Snap Picture Path in the local computer.
4.4.3 Service Configuration

Motion Detection

Follow the steps to set the motion detection parameters. In the live view mode, once a motion detection event takes place, the NVR can analyze it and perform many actions to handle it. Enable motion detection function can trigger certain channels to start recording, or trigger full screen monitoring, output alarm, send Email, upload FTP, buzzer alarm and so on.

In the live view mode, there are icons at the right bottom of the screen for each channel.

- The icon indicate alarm was triggered.

- The icon indicate the IPC is recording.

You can follow the steps to schedule a record which triggered by the detected motion.

Choose “(Parameter Configuration) > Service Configuration > Motion Detection”. The Motion Detection page is displayed.
Step 1: Select channel from drop-down box list.

Step 2: Check the **Enable** checkbox to enable motion detection function.

Step 3: Select the **Sensitivity** and **Detection Interval**.

The higher the sensitivity, the NVR will be more easily alarmed.

The Detection Interval time between two motion detection.

Step 4: Check the checkbox to select the linkage method. You may refer to follow table for details of linkage methods.
### Parameter | Description
--- | ---
Alarm output | When the IO Alarm is triggered, you can choose whether to alarm via the alarm output device.  
**Notes:**  
FN3004H do not support Alarm output function.  
Make sure you have installed the alarm output device.

Send E-Mail | When the Motion detection is triggered, you can choose whether to send e-mail.  
**Note:** Make sure you have set Email.

FTP | When the Motion detection is triggered, you can choose whether to upload detection picture to FTP server.  
**Note:** Make sure you have set FTP.

Record | If you select this checkbox, when the Motion detection is triggered, the NVR will record automatically and store the record files to the HDD.

Record Time | When you check the **Record**, you need to configure motion detection recording time.

Buzzer | When the Motion detection is triggered, you can choose whether to enable buzzing sound of the NVR device.

IPC Audio Warning | If you select this checkbox, when the Motion detection is triggered, the people around the camera will hear beep alarm sound of the IPC.

---

**Step 5**  
1. Click **Set Detection Area** button and it pop up a window.
2. Drag and draw the area for motion detection by left mouse.

**Note:** To clear the motion detection area, drag and draw the motion detection area by left mouse.

3. Click **OK** button to save and quit. When something moving in the detection area, the NVR will alarm.

**Step6  Set Detection Schedule**

Set up arming schedule of the channel for the motion detection.

You can choose a week, one day of a week, the certain time period for the motion detection alarm.

- Choose all Time Period

Click the black button up the MON, you will see all time range turn red. When something moving in the detection area at anytime, the NVR will alarm.
Choose one day
Click the week day words, the corresponding column will be selected.
For example, click TUE, the all column of TUE turns to red, that means during Tuesday whole day, when something moving in the detection area, the camera will alarm.

Choose the Certain Time Period
Press the left mouse and drag it on the time boxes, you can select the serial area.

Step7  Click Save button to take effect.
When the motion has been detected during the detection time in the detection area, the NVR will alarm and adopt the corresponding alarm linkage.

Note: You must set the detection area and detection schedule, or else there is no alarm anywhere and anytime.

------End

Schedule
You can enable or disable schedule record for the every channel.
Set the record schedule, and then the NVR automatically starts/stops recording according to the configured schedule. The recording files will be save to the HDD or mobile store device.

The Icon [REC] indicate starts schedule recording at the right bottom of the screen for certain channel.

**Step1** Choose “(Parameter Configuration) > Service Configuration > Schedule”. The **Schedule** page is displayed.

![Schedule](image)

**Step2** Select channel from drop-down box list.

**Step3** Select Open or Off for the **Enable** schedule record.

**Step4** Set Recording schedule time of the channel.

You can choose a week, one day of a week, the certain time period for the recording.

For detailed procedure, please refer to Motion Detection.

**Step5** Click **Save** button to take effect.

-------End

**External Alarm**

**Note:** FN3004H do not support the External Alarm function.

External alarm input devices (such as door status sensor, infrared sensor, and smoke sensor) are connected through the alarm input interface and external alarm output devices (such as local audible alarm and visual alarm) are connected through the alarm output interface. After the devices are connected successfully, you can configure information about the external alarm devices. When an external alarm input device triggers an alarm, the NVR system transmits the alarm information to an external alarm output device, which
makes corresponding response.

In the live view mode, there are icons at the right bottom of the screen for each channel.

● The Icon 🔄 indicate alarm was triggered.

● The Icon 📡 indicate the IPC is recording.

**Step1** Choose "🛠️ (Parameter Configuration) > Service Configuration > External Alarm". The **External Alarm** page is displayed.

**Step2** Select the **Alarm Input** interface from Alarm Input drop-down box list.

**Step3** Check the **Enable** checkbox to enable IO Alarm function.

**Step4** Set the **Duration** from drop-down box list.

**Step6** Check the checkbox to select the linkage method. You may refer to follow table for details of linkage methods.
Step 7  Set external alarm time time of the channel.
You can choose a week, one day of a week, the certain time period for the IO alarm.
For detailed procedure, please refer to “4.6.3 Service Configuration > Motion Detection”.

Step 8  Click Save button to take effect.
--------End

Other Alarm

Step 1  Choose “(Parameter Configuration) > Service Configuration > Other Alarm”, The Other Alarm page is displayed.

Step 2  Select Type form drop-down box list.
Step 3  Check the Buzzer checkbox if you want to enable buzzing sound of the NVR device.
Step 4  Click **Save** button to take effect.

-------End

**OSD**

You can configure the OSD (On screen Display) information of the NVR.

**Step 1**  Choose "(Parameter Configuration) > Service Configuration > OSD", The **OSD** page is displayed.

**Step 2**  You can configure the follow parameters.

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Channel</td>
<td>You can select one channel from drop-down box list.</td>
</tr>
<tr>
<td>Channel name</td>
<td>You can modify the IP Camera’s name.</td>
</tr>
<tr>
<td></td>
<td>After you modify the name and save the modification, the NVR system</td>
</tr>
<tr>
<td></td>
<td>synchronizes the channel name to the corresponding IPC device name.</td>
</tr>
<tr>
<td></td>
<td>The channel name will be shown on the top left of the video image.</td>
</tr>
<tr>
<td>Display Channel Name</td>
<td>There are two options: Yes or No. Select Yes and you can see the IP camera’s</td>
</tr>
<tr>
<td>Display Time</td>
<td>system date on the channel video.</td>
</tr>
</tbody>
</table>

**Step 3**  You can configure the privacy zone settings for the camera. Check the **Enable Privacy** checkbox and it pop up a window. If the IPC device type is MJ or IPC protocol type is ONVIF,
the feature is invalid.

**Step 4** You can use the mouse to click and drag the text frame on the live view window to adjust the OSD position.

**Step 5** Click **Save** button to finish the mask area setting. The mask area will be marked with black.

-------End

**Pan & Tilt Speed**

If the IP Camera has the PTZ function, you can configure the pan and tilt speed of the IP Camera.

**Step 1** Choose "(Parameter Configuration) > Service Configuration > Pan & Tilt Speed". The **Pan & Tilt Speed** page is displayed.

![Pan & Tilt Speed Page](image)

**Step 2** Select channel from drop-down box list.

**Step 3** Select **Pan & Tilt Speed** from drop-down box list.

There are five PT speed types: very fast, fast, normal, slow and very slow.

**Step 6** Click **Save** button to take effect.

-------End

**Cruise Settings**

If the IP Camera has the PTZ function, you can manage the cruise of the IP camera.

Choose "(Parameter Configuration) > Service Configuration > Cruise Settings". The **Cruise Settings** page is displayed.

There are two default cruise tracks: Vertical and Horizontal.

- **Vertical**: The IP Camera will rotate from up to down
- **Horizontal**: The IP Camera will rotate form left to right.
【Add Cruise Track】
1. Select channel from drop-down box list.
2. Click Add button and enter a descriptive name to identify the cruise track.
3. On the lower left of the page, you can see all preset points you have added. Select one preset point and click Add button, you can see the preset point has been added to the cruise track on the cruise track page. You need to add two or more preset points to the cruise track.

How to customize the preset, please refer to "4.3 Live Video > Preset settings".
There are other buttons between the Preset points and Cruise track, you can use these buttons to adjust the order of preset points or add/delete one preset points in one cruise track.

**Add**: Select one preset points and add it to the selected cruise track.

**Delete**: Select one preset points you have added to one cruise track, click delete.

**Move up/ down**: Select one cruise track, adjust the order of preset points in one cruise track.

4. Click **OK** button and the cruise track will take effect.

You can add other cruise track as the same method.

After add the cruise track, back to the surveillance window of IP Camera, select **Cruise**, here you can see all cruise tracks you have added.

【Query Cruise Track】
1. Select channel from drop-down box list.
2. Select the track from the Cruise Tracks.

You can see the cruise track which you want to query.

【Delete Cruise Track】
1. Select channel from drop-down box list.
2. Select the track from the Cruise Tracks.
3. Click **Delete** button to delete the cruise track.

You can see the cruise track which you want to query.

**Note**: The default cruise track can’t be deleted.
4.4.4 User Management

User Account

User levels by permission from low to high are visitor, operator, administrator. Different user levels have different operating permission. The default user name of device administrator is admin with no password.

The administrator has the permission to add and delete all users and configure user parameters.

You can add, modify, delete username/password or distribute authority for users.

The valid value range of Username and Password is 1 ~ 20 characters, it contains the English letter, numeric and symbol.

Choose “| (Parameter Configuration) > User Management > User Account”. The User Accounts page is displayed.

<table>
<thead>
<tr>
<th>NO.</th>
<th>Username</th>
<th>Password</th>
<th>Competence</th>
<th>Enable</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>admin</td>
<td>***</td>
<td>Administrator</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td></td>
<td></td>
<td>visitor</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td></td>
<td></td>
<td>visitor</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td></td>
<td></td>
<td>visitor</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td></td>
<td></td>
<td>visitor</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td></td>
<td></td>
<td>visitor</td>
<td></td>
</tr>
<tr>
<td>7</td>
<td></td>
<td></td>
<td>visitor</td>
<td></td>
</tr>
<tr>
<td>8</td>
<td></td>
<td></td>
<td>visitor</td>
<td></td>
</tr>
</tbody>
</table>

【Add a User】
1. input the Username and Password.
2. Select the user level from the Competence.
3. Check the Enable checkbox.
4. Click Save button to save the settings and the added new user will be displayed on the list.

【Changing Password of Admin】
1. In the Password text field, delete the old password, input the new password.
2. Click Save button to take effect.
4.4.5 System Management

Import/Export Configurations

You can import or export a configuration file for NVR system.

Choose "(Parameter Configuration) > System Management > Import/Export Configuration". The Import/Export Configurations page is displayed.

- **Backup Configurations**: Backup is used to save your current settings. It is recommended to backup your configuration before modifying or upgrading firmware. Click **Backup** button and the configuration files of the NVR will be exported for backup. The name of the configuration file name is config.bin.

- **Import**: Click "Browse...", select the config.bin file from the USB-flash disk and click the **Import** button. The loading process takes about 50 seconds, After having finished the import of configuration files, the NVR device will reboot automatically.

**Note**

- Do not disturb the update process by turning off the power.

- All current settings will be overwritten when importing a configuration file. If a bad configuration file is uploaded the NVR may not work.
Upgrade

Choose “(Parameter Configuration) > System Management > Upgrade”. The Upgrade page is displayed.

Click Browse to select the upgrade file in the local directory.

Click Upgrade to start upgrade.

Don’t shut down the power during upgrade. After upgrading, you can see the upgrade result.

Your current system version will be displayed on your screen. You may go to the “Parameter Configuration > Local Settings > Firmware Version” Page to check for the latest system versions available.

Patch Installation

Choose “(Parameter Configuration) > System Management > Patch Installation”. The Patch Installation page is displayed.

You can install or install patch of the NVR.

Click Browse to select the patch file in the local directory.
Factory Reset

Choose “(Parameter Configuration) > System Management > Factory Reset”. The Factory Reset page is displayed.

Click Factory Reset button, then click OK button in the pop-up message box and all parameters will return to factory settings. The NVR device will reboot automatically.

Reboot

Choose “(Parameter Configuration) > System Management > Reboot”. The Reboot page is displayed.

Click Reboot button, then click OK button in the pop-up message box. The NVR system will reboot.

Auto Restore

Choose “(Parameter Configuration) > System Management > Auto Restore”. The Auto Restore page is displayed.

You can configure the Date and Time. The NVR system will be maintained at the setting time.
4.5 Playback

Choose "(Playback)", you can play the recording file of the NVR.

1: Select a date with recording in calendar.

2: Select the Record Type, and check the checkbox from the Channels.

3: Click Search button to search the matched recorded files. If there are search results, then they will be shown in the time bar area.

4: Manage the recording.

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>![Start]</td>
<td>Start</td>
</tr>
<tr>
<td>![Stop]</td>
<td>Stop</td>
</tr>
<tr>
<td>![Fast Backward]</td>
<td>Fast backward. The fast backward speed can be 4 times, 8 times, 16 times or 32 times of the normal playing speed. Click this button. The multiple of normal playing speed is displayed in the upper right corner of the playback page. For example, &quot;&lt;&lt; X4&quot; indicates the current fast backward speed is four times of the normal speed.</td>
</tr>
</tbody>
</table>
Fast forward. The fast forward speed can be twice, 4 times, 8 times, 16 times or 32 times of the normal playing speed. Click this button. The multiple of normal playing speed is displayed in the upper right corner of the playback page. For example, ">> X2" indicates the current playing speed is twice of the normal speed.

Slow progress. The slow progress speed can be 1/2 times, 1/4 times, 1/8 times, 1/16 times or 1/32 times of the normal playing speed. Click this button. The multiple of normal playing speed is displayed in the upper right corner of the playback page. For example, ">> X1/2" indicates the current playing speed is 1/2 times of the normal speed.

Download. Downloaded files are stored to the local PC.

Select the channel, click this button, and you can take a picture of a corresponding channel to the local computer. You can set the storage path, refer to the "Web > Parameter configuration > Settings > Storage Location".

Full screen. Make the playing video maximized. After the video is maximized, press ESC to exit full screen.

4: Playback time

You can move the mouse to a specific time axis and click to watch the playback.

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>🕐</td>
<td>Zoom-in time axis.</td>
</tr>
<tr>
<td>⏰</td>
<td>Zoom-out time axis.</td>
</tr>
</tbody>
</table>
5.1 HDD Capacity Calculation

This chapter describes how to determine the size of the HDD you need when you install the NVR for the first time.

The NVR adopts the MPEG4/H.264 compression technology and its dynamic range is large. Therefore, the capacity of the HDD depends on the estimated size of files generated in each channel every hour according to code streams.

Computational formula of HDD Capacity:

Whole HDD Capacity(M) = number of the channels × time in need (hour) × spent of HDD Capacity per hour (MB/hour)

The meanings of parameters are as follows:

- Number of the channels: Number of channels where you need to enable recording.
- Time in need (hour): Time you need to record.
- Spent of HDD Capacity per hour

Spent of HDD Capacity per hour(M/hour) = $\frac{BitRate}{8bit} * 3600(\text{second})$

You can obtain the Bit Rate by using the following methods:

- In the GUI interface, choose "Menu > Settings > Video" , view the value of the Bit Rate.
- In the Web interface, choose"Parameter Configuration > Local settings > Encoding Scheme", view the value of the Bit Rate.

【Example】

If you select 4M for the bit rate and select four channels for recording and one week of recording is needed, you can calculate the HDD capacity by using the following formula:

Recording time (hour) = 7days * 24 hours = 168 hour
Spent of HDD Capacity per hour (M/hour) = \( \frac{4\text{Mbit}}{8\text{bit}} \times 3600 \text{ = 1800M/hour} \)

Whole HDD Capacity (M) = 4 \times 168(\text{hour}) \times 1800 (\text{M/hour}), = 1209600\text{M},

\( \frac{1209600\text{M}}{1024} = 1181.25\text{G} \)

According to the preceding calculation result, you are advised to buy a HDD of 1.5 TB or above.

### 5.2 Common operations

#### 1. Third Party Domain Name Settings

User can also use third part DDNS, such as www.no-ip.com, www.3322.com

Here take www.no-ip.com for example:

1. Step 1, Go to the website www.no-ip.com to create a free hostname

Firstly: Login on www.no-ip.com and click No-IP Free to register.
Please register an account step by step according to instructions on www.no-ip.com.

After registration, please login your email which used to register. You will receive an email from website,
please click the link to activate your ACCOUNT as indicated in email.

Secondly: Login the link with the registered username and password to create your domain name.

![Login Screen](image)

**Figure 4.28**

Please create the domain name step by step according to instructions on www.no-ip.com

Step 2, DO DDNS Service Settings within the NVR
Please set DDNS Settings within the NVR by hostname, a user name and password you’ve got from
www.no-ip.com
Take hostname ycxgwp.no-ip.info, user name foscam, password foscam2012 for example.
Firstly, goes to option of DDNS Settings on the administrator panel.
Secondly, select No-ip as a server..
Thirdly, fill foscam as DDNS user, fill password foscam2012 as DDNS password, fill ycxgwp.no-ip.info
as DDNS domain and server URL, Then click save to make effect. The camera will restart and to take
the DDNS settings effective.
Fourthly, after the restart, login the NVR, and go to option of Device Status on the administrator panel,
and check if the DDNS status is successful.
If failed, please double check if you have input the correct hostname, user name, and password, and try
to redo the settings.

NOTE:
If you have set Third Party DDNS successfully ,the Foscam Domain Name will be invalid. The Third
Party DDNS and the Foscam Domain Name cannot work at the same time, the last time you configured
will take effect.

② Do port forwarding within the router
Example: The camera’s LAN IP address is http://192.168.8.100:2000 , Media port no. is 9200.
Firstly, login the router, goes to the menu of Port Forwarding or Port Trigger (or named Virtue Server on
some brands of router). Take Linksys brand router as an example, Login the router, and goes to
Applications & Gaming->Single Port Forwarding.
Secondly, Create a new column by LAN IP address & HTTP Port No. of the NVR within the router
showed as below.
③ Use domain name to access the camera via internet
After the port forwarding is finished, you can use the domain name + http no.to access the camera via internet. Take hostname ycxgwp.no-ip.info and http no. 2000 for example, the accessing link of the camera via internet would be http://ycxgwp.no-ip.info:2000

2. Configure the IP Parameters
Here we take TP-LINK router as an example.

- The IP address of the NVR must be in the range of the router address pool.
  Log in to the router client through the browser and select “DHCP server > DHCP service”.
  On the DHCP page, you can view the start address and end address of the address pool.
The subnet mask of the NVR must be the same as the subnet mask in LAN port status. The default gateway of the NVR is the same as the IP address in LAN port status. The primary DNS and secondary DNS can be the same as the DNS in WAN port status.

5.3 Specifications

<table>
<thead>
<tr>
<th>ITEMS</th>
<th>FN3004H</th>
</tr>
</thead>
<tbody>
<tr>
<td>Video Input</td>
<td>IP Video Input 4-ch 720P/960P HD IP Camera</td>
</tr>
<tr>
<td></td>
<td>Capitable Camera Foscam HD IP Cameras and other brand</td>
</tr>
<tr>
<td></td>
<td>ONVIF-embedded cameras supported</td>
</tr>
<tr>
<td></td>
<td>Foscam MJPEG cameras to be added by firmware upgrade</td>
</tr>
<tr>
<td>Video Output</td>
<td>Decoding Resolution (1080P)1920 x 1080, (960P)1280 x 960, 720P(1280 x 720), VGA(640 x 480), VGA(640 x 360), QVGA(320 x 240), QVGA(320 x 180)</td>
</tr>
<tr>
<td></td>
<td>Playback Resolution (1080P)1920 x 1080, (960P)1280 x 960, 720P(1280 x 720)</td>
</tr>
<tr>
<td><strong>NVR User Manual</strong></td>
<td></td>
</tr>
<tr>
<td>---------------------</td>
<td></td>
</tr>
</tbody>
</table>

### Hardware Specifications

- **Synchronous Playback**: up to 4-ch 960P
- **HDMI/VGA Output**: 1-ch, resolution: 1920 × 1080 /60Hz, 1280 × 720 /60Hz, 1440 × 900 /60Hz, 1024 × 768 /60Hz

<table>
<thead>
<tr>
<th>Feature</th>
<th>Specification</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Hard Disk</strong></td>
<td>Type: USB External HDD</td>
</tr>
<tr>
<td><strong>External Interface</strong></td>
<td>Network: One 10/100/1000 Mbps RJ45 port</td>
</tr>
<tr>
<td></td>
<td>USB: Two USB port for mouse and external storage</td>
</tr>
<tr>
<td><strong>Video Output</strong></td>
<td>One HDMI, and one VGA</td>
</tr>
<tr>
<td><strong>Power Input</strong></td>
<td>One DC power supply jack</td>
</tr>
<tr>
<td><strong>Button</strong></td>
<td>One recovery button</td>
</tr>
<tr>
<td><strong>Alarm in/out</strong></td>
<td>4-ch alarm in and 1-ch alarm out</td>
</tr>
</tbody>
</table>

### Software Features

- **Control Method**: Mouse
- **Display Switch**: 1-ch/4-ch display switch
- **Video Storage**: Schedule Recording
- **Video Playback**: 4-ch 720P synchronous video playback
- **PTZ**: Supports Pan/Tilt/Zoom control
- **Camera Search/Management**: Search camera in LAN, add camera, and manage a camera list
- **Camera Settings**: Network, video, display, alarm settings
- **Disk Management**: Set the video coverage strategy, format disk
- **Motion Detection**: Alarm area and schedule settings
- **User Accounts**: User account management

### System Requirements

- **Operating System**: Microsoft Windows XP, 7, 8;
- **Browser**: Microsoft IE8 and above version or compatible browser

### Power

- **Power Supply**: DC 5V/2.0A

### Physical and Environment

- **Dimension(LxWxH)**: 89(L)*89(W)*31.5(H) mm
- **Operating Temperature**: -20° ~ 55°C (-4°F ~ 131°F)
- **Operating Humidity**: 20% ~ 85% non-condensing
- **Storage Temperature**: -20°C ~ 60° (-4°F ~ 140°F)
- **Storage Humidity**: 0% ~ 90% non-condensing

### Certification

- **Certification**: CE, FCC, RoHS

### Warranty

- **Warranty**: Limited 2-year warranty
<table>
<thead>
<tr>
<th>ITEMS</th>
<th>FN3104H</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Video Input</strong></td>
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</tr>
<tr>
<td></td>
<td>Playback Resolution (1080P)1920 x 1080, (960P)1280 x 960, 720P(1280 x 720), VGA(640 x 480), VGA(640 x 360), QVGA(320 x 240), QVGA(320 x 180)</td>
</tr>
<tr>
<td></td>
<td>Synchronous Playback up to 4-ch 960P</td>
</tr>
<tr>
<td></td>
<td>HDMI/VGA Output 1-ch, resolution: 1920 x 1080 /60Hz, 1280 x 720 /60Hz, 1440 x 900 /60Hz, 1024 x 768 /60Hz</td>
</tr>
<tr>
<td><strong>Hard Disk</strong></td>
<td>Type One SATA interface for one 3.5 inch disk</td>
</tr>
<tr>
<td></td>
<td>Capacity Up to 4TB, compatible with Seagate, Western Digital hard disk</td>
</tr>
<tr>
<td><strong>External Interface</strong></td>
<td>Network One 10/100/1000 Mbps RJ45 port</td>
</tr>
<tr>
<td></td>
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<tr>
<td></td>
<td>Button One power on/off button, and one recovery button</td>
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<tr>
<td></td>
<td>Alarm in/out 4-ch alarm in and 1-ch alarm out</td>
</tr>
<tr>
<td><strong>Software Features</strong></td>
<td>Control Method Mouse/remote controller/Internet Browser, on CMS and smart phone in coming</td>
</tr>
<tr>
<td></td>
<td>Display Switch 1-ch/4-ch display switch</td>
</tr>
<tr>
<td></td>
<td>Video Storage Schedule Recording, Alarm Recording</td>
</tr>
<tr>
<td></td>
<td>Video Playback 4-ch 720P synchronous video playback</td>
</tr>
<tr>
<td></td>
<td>PTZ Supports Pan/Tilt/Zoom control</td>
</tr>
<tr>
<td></td>
<td>Camera Search/Managem Search camera in LAN, add camera, and manage a camera list</td>
</tr>
<tr>
<td></td>
<td>Camera Settings Network, video, display, alarm settings</td>
</tr>
<tr>
<td></td>
<td>Disk Management Set the video coverage strategy, format disk</td>
</tr>
</tbody>
</table>
### Motion Detection
- Alarm area and schedule settings

### User Accounts
- User account management

### System Requirements
<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating System</td>
<td>Microsoft Windows XP, 7, 8</td>
</tr>
<tr>
<td>Browser</td>
<td>Microsoft IE8 and above version or compatible browser;</td>
</tr>
</tbody>
</table>

### Power
<p>| |</p>
<table>
<thead>
<tr>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Power Supply</td>
</tr>
</tbody>
</table>

### Physical
<p>| |</p>
<table>
<thead>
<tr>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Dimension (LxWxH)</td>
</tr>
</tbody>
</table>

### Environment
<p>| |</p>
<table>
<thead>
<tr>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating Temperature</td>
</tr>
<tr>
<td>Operating Humidity</td>
</tr>
<tr>
<td>Storage Temperature</td>
</tr>
<tr>
<td>Storage Humidity</td>
</tr>
</tbody>
</table>

### Certification
<p>| |</p>
<table>
<thead>
<tr>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>CE, FCC, RoHS</td>
</tr>
</tbody>
</table>

### Warranty
<p>| |</p>
<table>
<thead>
<tr>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Limited 2-year warranty</td>
</tr>
</tbody>
</table>

### ITEMS
<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>IP Video Input</td>
<td>9-ch HD IP camera input</td>
</tr>
<tr>
<td>Capitable Camera</td>
<td>Foscam H.264 / MJPEG IP Cameras and other brand ONVIF cameras supported</td>
</tr>
<tr>
<td>Decoding Resolution</td>
<td>1080P(1920 x 720), 960P(1280 x 960), 720P(1280 x 720), VGA(640 x 480), VGA(640 x 360), QVGA(320 x 240), QVGA(320 x 180)</td>
</tr>
<tr>
<td>HDMI Output</td>
<td>1-ch, resolution: 1920 × 1080 /60Hz, 1280 × 720 /60Hz, 1440 × 900 /60Hz, 1024 × 768 /60Hz</td>
</tr>
<tr>
<td>VGA Output</td>
<td>1-ch, resolution: 1920 × 1080 /60Hz, 1280 × 720 /60Hz, 1440 × 900 /60Hz, 1024 × 768 /60Hz</td>
</tr>
<tr>
<td>HDD Type</td>
<td>One SATA interface for one 3.5 inch disk</td>
</tr>
<tr>
<td>Capacity</td>
<td>Up to 4TB Digital hard disk</td>
</tr>
<tr>
<td>Network</td>
<td>One 10/100 Mbps RJ45 port</td>
</tr>
<tr>
<td>USB</td>
<td>Two USB2.0 interface for mouse and external storage</td>
</tr>
</tbody>
</table>
## Video Output
- One HDMI, and one VGA

## Power Input
- One DC power supply jack

## Button
- One power on/off button, and one reset button

## Alarm in/out
- 4 channels sensor inputs and 1 channel alarm output

## Control Method
- Mouse/Internet Browser

## Display Switch
- 1 channel 1080 or 4 channel 960P / 720P or 9 channel VGA display switch

## Record Mode
- Manual / Time Scheduled / Alarm Triggered / Motion Detect

## Video Playback
- 1 channel 1080 or 4 channel 960P / 720P synchronous video playback, Fast forward / Rewind / Slow Play

## PTZ
- Supports Pan/Tilt/Zoom control, Optical Zoom supported

## Camera
- Search cameras in LAN, add camera, and manage a camera list

## Search/Management
- Remote configuration, video browse, local record, local and remote playback, Remote upgrade

## Disk Management
- Set the video coverage strategy, format disk

## Motion Detection
- Alarm area and schedule settings

## User Accounts
- User account management

## Operating System
- Microsoft Windows XP, 7, 8, 8.1, Mac OS

## Browser
- Microsoft IE8 and above version, Firefox, Safari

## Power Supply
- DC 12V/3.0A

## Dimension (L x W x H)
- 220 x 209 x 40mm (L x W x H)

## Net Weight (g)
- 750g

## Operating Temperature
- -20°C ~ 55°C (-4°F ~ 131°F)

## Operating Humidity
- 20% ~ 85% non-condensing

## Storage Temperature
- -20°C ~ 60°C (-4°F ~ 140°F)

## Storage Humidity
- 0% ~ 90% non-condensing
## 5.4 List of Third-party list

### List of Third-party HDD

<table>
<thead>
<tr>
<th>Brand</th>
<th>Model</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Western Digital</td>
<td>WD5000AAKX</td>
<td>500GB 7200RPM 16MB SATA3</td>
</tr>
<tr>
<td></td>
<td>WD10EZEX</td>
<td>1TB 7200RPM 64MB SATA3</td>
</tr>
<tr>
<td></td>
<td>WD10EURX</td>
<td>1TB 7200RPM 64MB SATA3</td>
</tr>
<tr>
<td></td>
<td>WD20EZRX</td>
<td>2TB 5400RPM 64MB SATA3</td>
</tr>
<tr>
<td></td>
<td>WD4001FAEX</td>
<td>4TB 7200RPM 64MB SATA3</td>
</tr>
<tr>
<td></td>
<td>WD40EURX</td>
<td>4TB 7200RPM 64MB SATA3</td>
</tr>
<tr>
<td>Seagate</td>
<td>ST500DM002</td>
<td>500GB 7200RPM 16MB SATA3</td>
</tr>
<tr>
<td></td>
<td>ST1000DM003</td>
<td>1TB 7200RPM 64MB SATA3</td>
</tr>
<tr>
<td></td>
<td>ST1000VX000</td>
<td>1TB 7200RPM 64MB SATA3</td>
</tr>
<tr>
<td></td>
<td>ST2000VX000</td>
<td>2TB 7200RPM 64MB SATA3</td>
</tr>
<tr>
<td></td>
<td>ST4000DM000</td>
<td>4TB 5900RPM 64M SATA</td>
</tr>
<tr>
<td>TOSHIBA</td>
<td>DT01ABA200V</td>
<td>2TB 5700RPM 32MB SATA3</td>
</tr>
<tr>
<td>HGST</td>
<td>HUS724020ALA640</td>
<td>2TB 7200RPM 64MB SATA</td>
</tr>
</tbody>
</table>

### List of Third-party Mobile Hard Disk

<table>
<thead>
<tr>
<th>Brand</th>
<th>Mode</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>SAMSUNG</td>
<td>M3</td>
<td>500GB, Mobile Hard Disk 5400RPM 8MB Cache USB3.0</td>
</tr>
<tr>
<td></td>
<td>M3</td>
<td>1TB, Mobile Hard Disk 5400RPM 8MB Cache USB3.0</td>
</tr>
<tr>
<td>TOSHIBA</td>
<td>HDBT105AK3AA</td>
<td>500GB, Mobile Hard Disk 5400RPM 8MB Cache USB3.0</td>
</tr>
<tr>
<td>Western Digital</td>
<td>WDBUZG0010BBK-01</td>
<td>1TB, Mobile Hard Disk 5400RPM USB3.0</td>
</tr>
<tr>
<td></td>
<td>DS11-201312-0043</td>
<td>2TB, Mobile Hard Disk 5400RPM USB3.0</td>
</tr>
<tr>
<td>Seagate</td>
<td>STBV4000300</td>
<td>New Seagate Expansion 4TB, Mobile Hard Disk 5400RPM USB3.0</td>
</tr>
</tbody>
</table>
5.5 FAQ

1. No image displayed on the monitor after starting up normally.
   - Verify the device is connected with the monitor via HDMI or VGA cable.
   - Verify the connection cable is good.
   - Verify Input mode of the monitor is correct.
     Please check the input mode of the monitor matches with the output mode of the device (e.g. if the output mode of NVR is HDMI output, then the input mode of monitor must be the HDMI input). And if not, please modify the input mode of monitor.

2. No record file found in the NVR local HDD, and prompt “No record file found”.
   - Verify the system time setting is correct.
     Choose “Menu > Settings > General” in the GUI interface, and verify the time is correct.
   - Verify the search condition is correct.
     Choose “Menu > Playback” in the GUI interface, and verify the channel and time are correct.
   - Verify the HDD status is normal.
     Choose “Menu > About > HDD Info” in the GUI interface, view the HDD status.

3. Why recording is not performed after motion detection is enabled?
   On the “Motion Detection” page, check whether the following are correctly set:
   - Check whether the motion detection channel is correct.
   - Check whether a trigger time segment is set.
   - Check whether a detection area is set.
   - Check whether recording is selected.

4. Why doesn’t the monitor respond when I operate the remote control?
   - Check the battery of the remote control (positive and negative poles or battery level).
   - Check whether the remote control is aligned with the middle position of the front panel of the NVR.
   - Check whether you use the remote control correctly.
   - Check whether the remote control is interfered by fluorescent lights around.

5. Why can the NVR search the IPC but cannot connect the IPC?
   On the “IPC management” page, check whether the following are correctly set:
   - Check whether the user name and password for the IPC are correct.
   - Check whether the web page port for the IPC is correct.
   - Check whether the IPC also supports the protocol selected in the NVR.

6. The screen of the display is incomplete.
   Confirm the current resolution and check the resolution supported by the display. If the resolution is 1920*1080, the display needs to support the resolution 1920*1080.
7. **Why can’t opened web pages on the client be used properly after the NVR server switches to the 1080P mode?**

When the NVR server switches to the 1080P mode, some functions can take effect only after the server reboots. In this case, log out of the Web client and log in to it again. In similar cases, for example, changing the IP address and HTTP port of the NVR, you need to log in to the client again.

8. **Why can’t video files be downloaded during video playback or downloaded files cannot be played back properly?**

To save consumed resources, the server limits concurrency of video playback and file download. In this case, stop video playback and then download files or play back videos after video files are downloaded.

9. **Why does the Web client prompt TIME OUT after you enable or disable UPNP in network settings?**

In this case, the server restarts some applications. Accordingly, you need to exit the web client and log in to the client again.

10. **It prompt “Have no right to create directory or file!” after taking snapshot.**

When you use Windows7 or Vista, you may be not able to snapshot path because of the security settings of computer.

Please add the NVR as a trusted site to resolve this issue. Open IE browser, Choose “Tools > Internet Options > Security”, Select “Trusted sites”, then click “Sites”, it will pop up the page, as shown in the following figure.

![Image of Trusted sites dialog box]

1. Input the IP address
2. Click Add
3. Uncheck the checkbox
11. After the adding of the IPC successfully, the video of the corresponding channel has lost in the live view mode.

Make sure that the IPC display mode is not more than NVR display mode. For example: NVR display mode for the 4 * 960P, the IPC display mode can not be 1080P.

12. Why does the Web client prompt the message ”Plugins are not found, Click me to download” or “Find a new Plugins, Click me to download” after installing plug-in?

You need to close the current browser after installing the plug-in, and then open the browser to access the login page.

5.6 Glossary

<table>
<thead>
<tr>
<th>Acronym</th>
<th>Term</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>DDNS</td>
<td>Dynamic Domain Name Server</td>
<td>Dynamic DNS is a method, protocol, or network service that provides the capability for a networked device, such as a router or computer system using the Internet Protocol Suite, to notify a domain name server to change, in real time (ad-hoc) the active DNS configuration of its configured hostnames, addresses or other information stored in DNS.</td>
</tr>
<tr>
<td>DHCP</td>
<td>Dynamic Host Configuration Protocol</td>
<td>DHCP is a network application protocol used by devices (DHCP clients) to obtain configuration information for operation in an Internet Protocol network.</td>
</tr>
<tr>
<td>HDD</td>
<td>Hard Disk Drive</td>
<td>A storage medium which stores digitally encoded data on platters with magnetic surfaces.</td>
</tr>
<tr>
<td>HTTP</td>
<td>Hypertext Transfer Protocol</td>
<td>A protocol to transfer hypertext request and information between servers and browsers over a network</td>
</tr>
<tr>
<td>PPPoE</td>
<td>Point-to-Point Protocol over Ethernet</td>
<td>It is a network protocol for encapsulating Point-to-Point Protocol (PPP) frames inside Ethernet frames. It is used mainly with ADSL services where individual users connect to the ADSL transceiver (modem) over Ethernet and in plain Metro Ethernet networks.</td>
</tr>
<tr>
<td>PTZ</td>
<td>Pan, Tilt, Zoom</td>
<td>PTZ cameras are motor driven systems that allow the camera to pan left and right, tilt up and down and zoom in and out.</td>
</tr>
<tr>
<td>------</td>
<td>----------------</td>
<td>----------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>NTP</td>
<td>Network Time Protocol</td>
<td>A protocol designed to synchronize the clocks of computers over a network.</td>
</tr>
<tr>
<td>NVR</td>
<td>Network Video Recorder</td>
<td>A NVR can be a PC-based or embedded system used for centralized management and storage for IP cameras.</td>
</tr>
</tbody>
</table>

## 5.7 CE & FCC

**Electromagnetic Compatibility (EMC)**

**FCC Statement**

![FCC](image)

This device compiles with FCC Rules Part 15. Operation is subject to the following two conditions.

- This device may not cause harmful interference, and
- This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the installation manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is like to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

**FCC Caution**

Any changes or modification not expressly approved by the party responsible for compliance could void the user’s authority to operate this equipment.

**CE Mark Warning**
This is a Class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

5.8 WARRANTY

ShenZhen FOSCAM Intelligent Technology Limited ("FOSCAM") values your business and always attempts to provide you the very best of service.

No limited hardware warranty is provided by FOSCAM unless your FOSCAM product ("product") was purchased from an authorized distributor or authorized reseller. Distributors may sell products to resellers who then sell products to end users. No warranty service is provided unless the product is returned to an authorized return center in the region where the product was first shipped by FOSCAM or to the point-of-purchase, which may have regional specific warranty implications.

If you purchase your FOSCAM product from online store, please contact the point-of-purchase and ask for return/replacement/repair service.

Hardware Warranty Information

FOSCAM provide 2-year limited warranty for naked product and 6-month limited warranty for accessories.

Limited Hardware Warranty

- FOSCAM products are warranted to be free from manufacturing defects in materials and workmanship starting from the shipping date of FOSCAM.
  This limited hardware warranty does not cover:
- Software, including the software added to the products through our factory-integration system, software that included in the CD, etc.
- Usage that is not in accordance with product instructions.
- Failure to follow the product instructions.
- Abuse firmware upgrade without the authorized technician’s guidance.
- Normal wear and tear.

Return Procedures
Please read FOSCAM warranty policy & policy of your reseller first before sending items back to point-of-purchase.

Customer must first contact point-of-purchase to obtain a Return Merchandise Authorization (RMA) number before returning the product. If the product you received is suspected to be defective and the product warranty has not expired, The RMA number will allow your reseller to track your return much easier and help them expedite processing your request.

After receiving your RMA case number, pack the item(s) very well with the original box and all the original accessories included such as power adapters, brackets, cables, manuals, and driver CD disks.

Write your RMA number and the return reason (the problem of the product) on the warranty card along with the complete package to send them back.

Replacement Services

If customers ask for replacement service, please contact point-of-purchase and follow their policy.

Our technicians will inspect all items returned for replacement requests. If the returned product is found in working order, we will return the same item received. However customers shall be responsible for all shipping & handling charges incurred for getting the units back to customers.

If returned products are found defective, we will replace the product and assume the shipping cost for sending back the replacement unit to customers.

If for any reason, we are unable to provide a replacement of the original returned item(s). You will have a choice for a “Substitute” item at the same equal value.

We do not provide exchange and replacement due to normal hardware upgrade according the market after 14 days after the product is delivered.

Our technicians will test the product before send out the replacement, any other demand for more than two times replacement for the same product during replacement limit will be rejected.

Replaced products are warranted from the balance of the former warranty period.

Warranty Forfeiture

Warranty is void if purchase from unauthorized distributor or reseller.

Warranty is void if trade-mark, serial tags, product stickers have been removed, altered or tampered with.

Warranty is void for mishandling, improper use, or defacing the product.

Abuse firmware upgrade without the authorized technician’s guidance.

Warranty is void for physical damage, altered, either internally or externally, improper or inadequate
packaging when returned for RMA purposes.

- Warranty is void if damage has resulted from accident, dismantle, abuse, or service or modification by someone other than the appointed vendor, souse, fission or the spare part has been over the period of warranty.
- Warranty is void if product is damaged due to improper working environment or operation. (For example, improper temperature, humidity, unusual physical or electrical stress or interference, failure or fluctuation of electrical power, static electricity, using wrong power adapter, etc.)
- Warranty is void if damaged by the use of parts not manufactured or sold by FOSCAM.
- Damage caused by improper installation of third-party products.
- Warranty is void if damaged for irresistible cause, such as earthquake, fire, lightning, flood, etc.
- Product beyond limited warranty.

**Shipping Fee**

- If products are defective or damaged under normal use or operation in the replacement limit, distributors or resellers are responsible for the shipping cost the product back to customers, customers should assume the shipping cost send the product to the point-of-purchase.
- During replacement limit, if customers ask for replacement due to the product does not fit for customer’s personal expectation, customers should responsible for both shipping fee.
- Customers shall be responsible for both shipping fee if their product beyond the replacement limit but still in warranty limit.

**Repair Service Out Of Warranty**

- FOSCAM provide extra repair service for product that out of warranty, it is chargeable. The total fee contains device cost and service fee. Device cost (including accessories) is the standard uniform price provide by FOSCAM.
- Different region may have different service fee, please contact the point-of-purchase to confirm that before you ask for this service.
- Our technicians will quote the total price after detect the product, If customers refused to repair after the quotation, customers need pay for the test fee, $3.5/hour. If agree with the quotation, test will be free.
- Repaired product out of warranty will obtains 3-month warranty from the date of the product back to customers.

**Limitation of Liability**
• FOSCAM is not responsible for other extra warranty or commitment promised by resellers, if your reseller promised some extra commitment or warranty; please ask for written documents to protect your rights and interests.

• FOSCAM does not offer refunds under any circumstances. Please contact the point-of-purchase and follow their refund/return policy.

• FOSCAM shall not be liable under any circumstances for any consequential, incidental, special or exemplary damages arising out of or in any connection with this agreement or the products, including but not limited to lost profits, or any claim based on indemnity or contribution, or the failure of any limited or exclusive remedy to achieve its essential purpose or otherwise. Purchaser’s exclusive remedy, as against FOSCAM, shall be the repair or replacement of defective parts. If FOSCAM lists a product on its website specification in error or that is no longer available for any reason, FOSCAM reserves the right to explain it without incurring any liability.

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5.9 Obtaining Technical Support

While we hope your experience with the NVR is enjoyable and easy to use, you may experience some issues or have questions that this User’s Guide has not answered.

If you have problem with FOSCAM device, please first contact FOSCAM reseller for solving the problems. If our reseller cannot provide service, please contact our service department:

tech@foscam.com